

# QGIS Application - Bug report #6746

## Plugin installation fails when username contains accents

2012-11-21 10:58 AM - Marc-André Goderre

Status:	Closed	
Priority:	Normal	
Assignee:		
Category:	Python plugins	
Affected QGIS version:	master	Regression?: No
Operating System:	Windows	Easy fix?: No
Pull Request or Patch Supplied:		Resolution: duplicate
Crashes QGIS or corrupts data:		Copied to github as #: 15906
<b>Description</b>		
Following the installation of QGIS, I wanted to install additional extension. The extension is installed correctly, but an error message appeared when integrating them into Quantum. The message said "No module named openlayers_plugin" even though the files was in the user folder .qgis and the status of the extension became red with "invalid extension".		
Solution: The name of the user session was "André". I add a new user with a session name without an accent. Once logged into the new user's session, I redid the installation and the extensions are installed properly without any problem.		
<b>Related issues:</b>		
Related to QGIS Application - Bug report # 7488: Reading plugins from path wi...		Closed 2013-04-02
Duplicates QGIS Application - Bug report # 2512: General plugin failure if "u...		Closed
Duplicates QGIS Application - Bug report # 4303: Plugin installer: error if h...		Closed 2011-09-23

## History

### #1 - 2012-11-23 08:20 AM - Jürgen Fischer

- Subject changed from *Installation d'extension lorsque le nom de la session utilisateur contient des accent* to *Plugin installation fails when username contains accents*

### #2 - 2012-11-23 08:21 AM - Giovanni Manghi

- OS version deleted (7, 64 bits)
- Status changed from Open to Feedback

This is a known issue and a ticket about it should already exist. Please try find it and eventually close this as duplicate.

### #3 - 2012-11-23 09:03 AM - Marc-André Goderre

- Status changed from Feedback to Closed

Already a ticket about this #4303.

### #4 - 2013-04-02 07:48 AM - Jürgen Fischer

- Resolution set to duplicate