

QGIS Redmine (QGIS bug tracker) - Support #3961

Can change my profile password

2011-06-06 06:26 PM - Jeremy Palmer

Status:	Closed	Start date:	2011-06-06
Priority:	Normal	Due date:	
Assignee:	Tim Sutton	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Tag:	
Pull Request or Patch supplied:			
Description			
<p>I've just tried to login into my "jpalmer" account and have tried to set my email address to jpalmer at linz dot govt dot nz. However I get an error: "Email has already been taken".</p> <p>I remember I long time ago I had another account in trac using that email address. Is it possible to get that account deleted, so my "jpalmer" account can use the email?</p> <p>Thanks</p>			

History

#1 - 2011-06-08 02:39 AM - Tim Sutton

Hi

All our accounts are via osgeo's ldap infrastructure, so if you have lost your password you can reset it there.

http://www.osgeo.org/osgeo_userid

I renamed the old account you had on that email address as none@none.com. Please mark this ticket as resolved if that solves the issue for you.

Regards

Tim

#2 - 2011-06-08 02:39 AM - Tim Sutton

- Status changed from Open to Feedback

#3 - 2011-06-09 12:44 PM - Tim Sutton

Hi

Just checking if I can close this ticket now?

Regards

Tim

#4 - 2011-06-10 06:28 AM - William Kyngesburye

Same problem here - I can't change my email, it says it has been taken. I don't think I have any other osgeo account other than the kyngchaos account.

No problem with the password.

#5 - 2011-06-12 01:21 AM - Jeremy Palmer

Yip all fixed.

Sorry for the delay - I wasn't getting email updates!

#6 - 2011-11-25 05:32 AM - Pirmin Kalberer

- *Pull Request or Patch supplied set to No*

- *Status changed from Feedback to Closed*