# QGIS Application - Bug report #3037 Installer bug: QGIS-OSGeo4W-1.5.0-14109-Setup (Windows)

2010-09-23 05:50 AM - arctica -

Status:	Closed		
Priority:	Low		
Assignee:	nobody -		
Category:	Build/Install		
Affected QGIS version:		Regression?:	No
Operating System:	Windows	Easy fix?:	No
Pull Request or Patch	supplied:	Resolution:	invalid
Crashes QGIS or corrupts data:		Copied to github as #:	13097
Description			
Hello I have just tried to install QGis 1.5.0 (Tethys) and upon running the program fails with a bug: "The procedure entry point TIFFSetTagExtender could not be located in the dynamic link library libtiff.dll" Although the installer completes the installation process, the program fails to run and generates the above error. Thanks Lester			

## History

# #1 - 2010-09-23 06:13 AM - Jürgen Fischer

check if you have any tiff files in your windows\\system32 directory, try to remove/rename them and see if that helps.

#### #2 - 2010-10-01 11:29 AM - Paolo Cavallini

Must ba a local problem: I installed QGIS on several Windows machines, without any problem.

## #3 - 2010-10-17 03:01 AM - Giovanni Manghi

- Resolution set to invalid
- Status changed from Open to Closed

closing for lack of feedback, reopen if necessary.