as soon as I launch QGIS 3.4 Madeira, it crashes at startup, every single time. I tried uninstall it and manually delete remaining keys containing QGis in it

This is the log fiel:

Crash ID: 61546722bd614632fe6392e62f31b92e76e4daf9

Stack Trace

RtlFreeHeap :
free :
DllUnregisterServer :
DllUnregisterServer :
CoGetTreatAsClass :
CoInitializeEx :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoInitializeEx :
CoInitializeEx :
CoTaskMemRealloc :
CoTaskMemRealloc :
SHBindToParent :
Ordinal866 :
AssocCreateForClasses :
SHCreateQueryCancelAutoPlayMoniker :
SHCreateQueryCancelAutoPlayMoniker :
SHCreateQueryCancelAutoPlayMoniker :
SHCreateQueryCancelAutoPlayMoniker :
SHCreateQueryCancelAutoPlayMoniker :
Ordinal893 :
Ordinal211 :
SHILCreateFromPath :
Ordinal904 :
OpenRegStream :
QGIS Info
QGIS Version: 3.4.8-Madeira
QGIS code revision: 04ee8e0761
Compiled against Qt: 5.11.2
Running against Qt: 5.11.2
Compiled against GDAL: 2.4.1
Running against GDAL: 2.4.1

System Info
CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 6.3.9600

QGIS is stand-alone installed and Windows 8.1 is on my PC

Thank you

History

#1 - 2019-05-23 11:07 AM - Giovanni Manghi
- Status changed from Open to Feedback

Try removing the QGIS (configurations, plugins, etc) folder from within your Windows user folder.

#2 - 2019-05-23 12:22 PM - stefano loddo
- Status changed from Feedback to Open
- Assignee set to Giovanni Manghi

I deleted the QGIS folder in position C:User\username\AppData\Roaming, I asked to start importing QGIS 2.0 settings, instead of making a "clean start". It worked again for a while, but soon after it crashed again.

#3 - 2019-05-23 12:29 PM - Giovanni Manghi

stefano loddo wrote:

I asked to start importing QGIS 2.0 settings, instead of making a "clean start".

there you go, do NOT import qgis 2 settings and try again.
unfortunately I haven't solved, I always get the same result.

QGIS crashes

stefano loddo wrote:

unfortunately I haven't solved, I always get the same result.

QGIS crashes

you are likely hitting a local issue. Have you tried on another machine?

I have not another machine. On my colleague's PC Qgis works regularly

stefano loddo wrote:

I have not another machine. On my colleague's PC Qgis works regularly

so, a local issue... and that may be very hard to replicate/troubleshoot from this side. Try to understand if there are any differences with your colleague machine.