

QGIS Application - Bug report #21411

'processing' extension cannot be loaded.

2019-02-27 05:29 PM - Robin Schwemmler

Status: Closed	
Priority: Normal	
Assignee: Denis Rouzaud	
Category: mac_os_specific	
Affected QGIS version: 3.6.0	Regression?: No
Operating System: macOS Mojave Version 10.14.3	Easy fix?: No
Pull Request or Patch supplied: No	Resolution: fixed/implemented
Crashes QGIS or corrupts data: No	Copied to github as #: 29228
Description	
<p>The processing toolbox is not available. I followed the instructions in the README and added the path of the GDAL framework, but this doesn't help. It seems like, that the osgeo package for python is missing. Using pip3 to install gdal failed with error code 1.</p> <p>This is the error message I get when launching QGIS 3.6:</p> <p>Could not load 'processing' extension.</p> <p>ModuleNotFoundError: No module named 'osgeo'</p> <p>Traceback (most recent call last): File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/qgis/utils.py", line 309, in loadPlugin import(packageName) File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/qgis/utils.py", line 672, in import mod = _builtin_import(name, globals, locals, fromlist, level) File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/plugins/processing/_init__.py", line 28, in from processing.tools.dataobjects import * # NOQA File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/qgis/utils.py", line 672, in _import mod = _builtin_import(name, globals, locals, fromlist, level) File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/plugins/processing/tools/dataobjects.py", line 51, in from processing.algs.gdal.GdalUtils import GdalUtils File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/qgis/utils.py", line 672, in _import mod = _builtin_import(name, globals, locals, fromlist, level) File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/plugins/processing/algs/gdal/GdalUtils.py", line 38, in from osgeo import ogr File "/Applications/QGIS3.6.app/Contents/MacOS/../Resources/python/qgis/utils.py", line 672, in _import mod = _builtin_import(name, globals, locals, fromlist, level) ModuleNotFoundError: No module named 'osgeo'</p> <p>Python-Version: 3.6.8 (v3.6.8:3c6b436a57, Dec 24 2018, 02:04:31) [GCC 4.2.1 Compatible Apple LLVM 6.0 (clang-600.0.57)] QGIS-Version: 3.6.0-Noosa Noosa, exported</p>	

History

#1 - 2019-03-03 09:33 AM - Saber Razmjooei

Have you tried this installer:

<https://lutraconsulting.github.io/qgis-mac-packager/>

#2 - 2019-03-03 09:33 AM - Saber Razmjooei

- Status changed from Open to Feedback

#3 - 2019-03-04 12:08 PM - Robin Schwemmler

Thanks for providing the link. Using this DMG file the processing toolbox is now working.

#4 - 2019-03-04 12:58 PM - Nyal Dawson

- Resolution set to fixed/implemented

- Status changed from Feedback to Closed