

# QGIS Application - Bug report #21226

## Installing QGIS new version 3.4 in linux - please help !

2019-02-11 10:19 AM - Gloria Senfaute

<b>Status:</b> Closed	
<b>Priority:</b> High	
<b>Assignee:</b>	
<b>Category:</b> Data Provider	
<b>Affected QGIS version:</b> 3.4.4	<b>Regression?:</b> No
<b>Operating System:</b>	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	<b>Resolution:</b> invalid
<b>Crashes QGIS or corrupts data:</b>	<b>Copied to github as #:</b> 29044
<b>Description</b>	
<p>Hello,</p> <p>Installing QGIS 3.4 for the first time inf on my computer : Debian GNU/Linux 8 (jessie) 64 bits</p> <p>I follow strictly indications of the web site I open the list: " Open the list : sudo gedit /etc/apt/sources.list" as indicated on: <a href="https://www.qgis.org/en/site/forusers/alldownloads.html#debian-ubuntu">https://www.qgis.org/en/site/forusers/alldownloads.html#debian-ubuntu</a> I put in the list : " deb <a href="https://qgis.org/debian">https://qgis.org/debian</a> stretch main" I am going for installing : "sudo apt-get update" At this phase is doing the job shoing : 100% working and show it at the bigining:</p> <pre>_Ign <a href="https://qgis.org">https://qgis.org</a> stretch InRelease Ign <a href="https://qgis.org">https://qgis.org</a> stretch Release.gpg Ign <a href="https://qgis.org">https://qgis.org</a> stretch Release</pre> <p>_after 1 heure it chow (looks like the QGIS serveur it is not access)</p> <pre>Err <a href="https://qgis.org">https://qgis.org</a> stretch/main amd64 Packages Failed to connect to qgis.org port 443: Le réseau n'est pas accessible Err <a href="https://qgis.org">https://qgis.org</a> stretch/main i386 Packages Failed to connect to qgis.org port 443: Le réseau n'est pas accessible Ign <a href="https://qgis.org">https://qgis.org</a> stretch/main Translation-fr_FR Ign <a href="https://qgis.org">https://qgis.org</a> stretch/main Translation-fr Ign <a href="https://qgis.org">https://qgis.org</a> stretch/main Translation-en W: Impossible de récupérer <a href="https://qgis.org/debian/dists/stretch/main/binary-amd64/Packages">https://qgis.org/debian/dists/stretch/main/binary-amd64/Packages</a> Failed to connect to qgis.org port 443: Le réseau n'est pas accessible W: Impossible de récupérer <a href="https://qgis.org/debian/dists/stretch/main/binary-i386/Packages">https://qgis.org/debian/dists/stretch/main/binary-i386/Packages</a> Failed to connect to qgis.org port 443: Le réseau n'est pas accessible E: Le téléchargement de quelques fichiers d'index a échoué, ils ont été ignorés, ou les anciens ont été utilisés à la place.</pre> <p>Please could help to me. I really would like to use QGIS for my work. Resaerchers developped so many applications in gqis that I need to us.</p>	

### History

#1 - 2019-02-11 06:13 PM - Giovanni Manghi

- Resolution set to invalid

- Status changed from Open to Closed

Hi,  
please ask questions/help in the users mailing list, [gis.stackexchange](https://gis.stackexchange.com) or the QGIS IRC channel. Thanks!