

## QGIS Application - Bug report #21128

### Running QGIS3 first time after fresh install resulting in path error(s)

2019-01-30 10:52 AM - Rene Wubs

|  |                                     |
|--|-------------------------------------|
| <b>Status:</b> Closed  |                                     |
| <b>Priority:</b> Normal  |                                     |
| <b>Assignee:</b>   |                                     |
| <b>Category:</b> Build/Install   |                                     |
| <b>Affected QGIS version:</b> 3.4.4  | <b>Regression?:</b> No              |
| <b>Operating System:</b> Windows 10 64   | <b>Easy fix?:</b> No                |
| <b>Pull Request or Patch supplied:</b> No  | <b>Resolution:</b> not reproducible |
| <b>Crashes QGIS or corrupts data:</b> No   | <b>Copied to github as #:</b> 28946 |
| <b>Description</b>   |                                     |
| <p>After a fresh install, running QGIS 3.4 for the first time gives an error and the program will not start.</p> <p>The first message shows a box:</p> <pre>qgis-bin.exe - Toegangspunt niet gevonden</pre> <p>Kan toegangspunt van procedure<br/>??0QColor@@QEAA@SSQEAV0@@Z niet vinden in<br/>DLL-bestand C:\PROGRA~1\QGIS3~1,4\apps\qt5\bin\qwt6.dll</p> <p>Followed by 5 consecutive boxes with similar errors.</p> <p>I had this problem also with version 3.2x. Didn't find a solution and reverted back to version 2.</p> |                                     |

## History

### #1 - 2019-01-30 11:18 AM - Giovanni Manghi

- Subject changed from *Running QGIS 3.44 first time after fresh install resulting in path error(s)* to *Running QGIS3 first time after fresh install resulting in path error(s)*

- Status changed from *Open* to *Feedback*

Likely to be a local issue. Have you tried doing a cleanup of the registry entries for QGIS?

### #2 - 2019-01-30 11:51 AM - Jürgen Fischer

Rene Wubs wrote:

```
Kan toegangspunt van procedure  
??0QColor@@QEAA@SSQEAV0@@Z niet vinden in  
DLL-bestand C:\PROGRA~1\QGIS3~1,4\apps\qt5\bin\qwt6.dll
```

Follow the procedure in #19061-16 to diagnose - you probably have DLLs in system32, which shouldn't be there.

### #3 - 2019-01-30 11:53 AM - Jürgen Fischer

- *Description updated*

**#4 - 2019-01-30 12:26 PM - Rene Wubs**

Thanks Giovanni and Juergen,

I will follow the suggested procedure and I will clean up the registry.

That will happen probably next week. I will report back.

**#5 - 2019-02-18 12:53 AM - Rene Wubs**

Hi there,

I have tried to clean up my registry, and removed all keys related to QGIS. But it didn't make a difference. Version 3 didn't want to be installed. I took a look at the system32 folder, and i quickly decided that it was a road I didn't want to go. Too much work for a non-specialist. So I installed version 3 at my pc at home. No fuss... I cannot afford to put more effort in this matter.

The reason I wanted to upgrade was because of a DXF export that seemed to lose information during the export. For this, I may add a bug report later...

Cheers!

Rene

**#6 - 2019-02-18 02:19 PM - Giovanni Manghi**

- *Resolution set to not reproducible*

- *Status changed from Feedback to Closed*