

# QGIS Application - Bug report #20960

## QGIS crash when i click on open or save icon or menu.

2019-01-10 08:24 AM - Adrien Pillonel

<b>Status:</b> Closed	
<b>Priority:</b> High	
<b>Assignee:</b>	
<b>Category:</b> GUI	
<b>Affected QGIS version:</b> 3.4.3	<b>Regression?:</b> No
<b>Operating System:</b> win7 pro	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b>
<b>Crashes QGIS or corrupts data:</b> Yes	<b>Copied to github as #:</b> 28779

### Description

### User Feedback

QGIS crash when i click on open or save icon or menu.

The "Répertoire de modèles de projets" link have some / and \ it's can by a wrong link?

If i click on "Utiliser le projet courant comme défaut" or the folder icon QGIS crash too.

### Report Details

**Crash ID:** 6c6114567e3efba40e2eb91a9fabebedfdd9c15c

### Stack Trace

```
RtlFreeHeap :
HeapFree :
free :
DllUnregisterServer :
DllUnregisterServer :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
DllGetClassObjectWOW :
DllGetClassObjectWOW :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
ObjectStublessClient6 :
CoCreateInstanceEx :
ObjectStublessClient32 :
SHParseDisplayName :
Ordinal866 :
ILSaveToStream :
ShellExecuteExW :
ShellExecuteExW :
ShellExecuteExW :
Ordinal860 :
ShellExecuteExW :
ExtractIconExW :
DllCanUnloadNow :
DllCanUnloadNow :
DllCanUnloadNow :
DllCanUnloadNow :
IUnknown_SetSite :
DllGetClassObject :
```

DllGetClassObject :  
DllCanUnloadNow :  
DllCanUnloadNow :  
DllCanUnloadNow :  
DllCanUnloadNow :  
DllCanUnloadNow :  
DllCanUnloadNow :  
DllCanUnloadNow :  
GetMenuStringW :  
CreateDialogParamW :  
CreateDialogParamW :  
TranslateMessageEx :  
GetMenuStringW :  
GetComboBoxInfo :  
DialogBoxIndirectParamAorW :  
DialogBoxIndirectParamW :  
DllCanUnloadNow :  
QDialog::exec :  
QFileDialog::getOpenFileUrl :  
QFileDialog::getOpenFileName :  
QgisApp::fileOpen :  
QMetaObject::activate :  
QAction::activate :  
QAbstractButton::click :  
QAbstractButton::mousePressEvent :  
QToolButton::mousePressEvent :  
QWidget::event :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QApplicationPrivate::sendMouseEvent :  
QSizePolicy::QSizePolicy :  
QSizePolicy::QSizePolicy :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QGuiApplicationPrivate::processMouseEvent :  
QWindowSystemInterface::sendWindowSystemEvents :  
QEventDispatcherWin32::processEvents :  
TranslateMessageEx :  
TranslateMessage :  
QEventDispatcherWin32::processEvents :  
qt\_plugin\_query\_metadata :  
QEventLoop::exec :  
QCoreApplication::exec :  
main :  
BaseThreadInitThunk :  
RtlUserThreadStart :

### QGIS Info

QGIS Version: 3.4.3-Madeira  
QGIS code revision: commit:2f64a3c4e7  
Compiled against Qt: 5.11.2  
Running against Qt: 5.11.2  
Compiled against GDAL: 2.4.0  
Running against GDAL: 2.4.0

### System Info

CPU Type: x86\_64  
Kernel Type: winnt  
Kernel Version: 6.1.7601

### Related issues:

## History

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### #1 - 2019-01-10 11:40 AM - Giovanni Manghi

- Status changed from Open to Feedback

Please try with a new/clean profile (just in case).

### #2 - 2019-01-10 01:21 PM - Adrien Pillonel

- File Sans titre.png added

Giovanni Manghi wrote:

| Please try with a new/clean profile (just in case).

I have create a new profil (see the image attached) but it's still the same.

I have try to add a WMS, QGIS crash too.

With the QGIS 2.18.26 all works good.

### #3 - 2019-01-10 01:40 PM - Giovanni Manghi

- Status changed from Feedback to Open

- Priority changed from Normal to High

- Crashes QGIS or corrupts data changed from No to Yes

Adrien Pillonel wrote:

| Giovanni Manghi wrote:

| Please try with a new/clean profile (just in case).

| I have create a new profil (see the image attached) but it's still the same.

| I have try to add a WMS, QGIS crash too.

| With the QGIS 2.18.26 all works good.

no ideas then, also because this is not of course a general issue (seems really a local one).

### #4 - 2019-01-14 05:10 PM - Adrien Pillonel

- Status changed from Open to Closed

I try with the 32bits version and the 3.4.3 work now.

**#5 - 2019-01-14 05:28 PM - Jürgen Fischer**

- Duplicates Bug report #18260: qgis 3 crashes at start added

**Files**

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Sans titre.png	107 KB	2019-01-10	Adrien Pillonel
Sans titre.png	71.3 KB	2019-01-10	Adrien Pillonel