

## QGIS Application - Bug report #20869

### QGIS 3.4.2 - QGIS hangs when connected to internet

2018-12-21 10:51 PM - Ben Van Riper

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> GUI	
<b>Affected QGIS version:</b> 3.4.2	<b>Regression?:</b> No
<b>Operating System:</b> Ubuntu 18.04.1 LTS	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> no timely feedback
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 28688
<b>Description</b>	
<p>Basically, what happens is when I try to launch QGIS 3.4.2 while connected to the Internet, it starts up, shows the "select a project" page, then freezes. And sits there. For an extremely long time. System monitor suggests that qgis.bin is literally doing absolutely nothing while frozen.</p> <p>If I disconnect from the internet and launch it, it starts up normally and doesn't freeze as if nothing is wrong; however, the second that I reconnect to the internet, it immediately freezes and once again just sits there doing absolutely nothing.</p> <p>I can confirm that this issue still occurs without any plugins enabled. Console output also doesn't list any warnings or errors. If there are error logs and other sources of diagnostics that I can check and include in this report, please let me know where to find them.</p>	

#### History

##### #1 - 2019-01-25 06:47 PM - Alessandro Pasotti

- Status changed from Open to Feedback

Hi, this is going to be very hard to reproduce: many people use QGIS daily on ubuntu 18.04 without any issue (I myself do that) and I'm connected to the internet the whole time.

If it's a laptop can you try to connect to a different network?

Are you behind a proxy/firewall?

Are you sure that it's not a plugin issue?

Also please try with the current master version (there are nightly builds available for debian/ubuntu)

##### #2 - 2019-02-24 01:51 AM - Giovanni Manghi

- Resolution set to no timely feedback

- Status changed from Feedback to Closed