

# QGIS Application - Bug report #20768

## QGIS Crashes everytime I click Options under Settings Tab

2018-12-11 12:05 AM - John Ventula

<b>Status:</b> Closed	
<b>Priority:</b> High	
<b>Assignee:</b>	
<b>Category:</b> Build/Install	
<b>Affected QGIS version:</b> 3.4.2	<b>Regression?:</b> No
<b>Operating System:</b> Windows 10	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> duplicate
<b>Crashes QGIS or corrupts data:</b> Yes	<b>Copied to github as #:</b> 28588

### Description

### User Feedback

the program crashes everytime I access the options under settings

### Report Details

**Crash ID:** a2551cc732a4d7201cfcb95556738b4775324cb4

### Stack Trace

```
clGetKernelSubGroupInfoKHR :
clGetKernelSubGroupInfoKHR :
clGetPlatformIDs :
clEnqueueTask :
clEnqueueWriteBufferRect :
clEnqueueWriteBufferRect :
clWaitForEvents :
RtlRunOnceExecuteOnce :
InitOnceExecuteOnce :
clGetPlatformIDs :
QgsOpenCIUtils::errorText :
QgsOpenCIUtils::activate :
QgsQtLocationConnection::startSatelliteMonitor :
QgsQtLocationConnection::startSatelliteMonitor :
RtlRunOnceExecuteOnce :
InitOnceExecuteOnce :
_crtInitOnceExecuteOnce :
QgsOpenCIUtils::init :
QgsOpenCIUtils::available :
QgsOptions::QgsOptions :
QgisApp::createOptionsDialog :
QgisApp::showOptionsDialog :
QgisApp::options :
QMetaObject::activate :
QAction::activate :
QMenu::actionGeometry :
QMenu::actionGeometry :
QMenu::mouseReleaseEvent :
QWidget::event :
QMenu::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
```

QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QGuiApplicationPrivate::processMouseEvent :  
QWindowSystemInterface::sendWindowSystemEvents :  
QEventDispatcherWin32::processEvents :  
CallWindowProcW :  
DispatchMessageW :  
QEventDispatcherWin32::processEvents :  
qt\_plugin\_query\_metadata :  
QEventLoop::exec :  
QCoreApplication::exec :  
main :  
BaseThreadInitThunk :  
RtlUserThreadStart :

### QGIS Info

QGIS Version: 3.4.2-Madeira  
QGIS code revision: commit:22034aa070  
Compiled against Qt: 5.11.2  
Running against Qt: 5.11.2  
Compiled against GDAL: 2.3.2  
Running against GDAL: 2.3.2

### System Info

CPU Type: x86\_64  
Kernel Type: winnt  
Kernel Version: 10.0.17134

### Related issues:

Duplicates QGIS Application - Bug report # 20363: QGIS 3.4.1 : CRASH : Settin...	Closed	2018-11-05
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### History

#### #1 - 2018-12-11 10:22 AM - Alessandro Pasotti

- Related to Bug report #20363: QGIS 3.4.1 : CRASH : Settings->Options (OpenCL related) added

#### #2 - 2018-12-11 10:22 AM - Alessandro Pasotti

- Related to deleted (Bug report #20363: QGIS 3.4.1 : CRASH : Settings->Options (OpenCL related))

#### #3 - 2018-12-11 10:22 AM - Alessandro Pasotti

- Duplicates Bug report #20363: QGIS 3.4.1 : CRASH : Settings->Options (OpenCL related) added

#### #4 - 2018-12-11 11:19 AM - Giovanni Manghi

- Resolution set to duplicate  
- Category changed from Actions to Build/Install  
- Crashes QGIS or corrupts data changed from No to Yes  
- Status changed from Open to Closed