

# QGIS Application - Bug report #20746

## QGIS 3.4 is very unstable on my Windows 10 laptop

2018-12-06 08:05 PM - Peter Mast

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Vectors	
<b>Affected QGIS version:</b> 3.4.2	<b>Regression?:</b> No
<b>Operating System:</b> Windows 10	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> duplicate
<b>Crashes QGIS or corrupts data:</b> Yes	<b>Copied to github as #:</b> 28566

### Description

QGIS 3.4.1 or 3.4.2 is very unstable on my Windows 10 laptop and crashes every time. For example when I try to load a raster or vector layer with the Add Layer function.

I have QGIS 3.4.x stand alone installed together with the older version 2.18.2 Can that be the cause?

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Crash report details:

Crash ID: e6b54aaed30dc3e2ab0998571609b65ded384725

### Stack Trace

RtlFreeHeap :  
free :  
DllUnregisterServer :  
DllUnregisterServer :  
CoGetTreatAsClass :  
CoReleaseMarshalData :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoReleaseMarshalData :  
CoReleaseMarshalData :  
CoReleaseMarshalData :  
CoCreateInstance :  
CoCreateInstance :  
CoCreateInstance :  
SHCreateItemInKnownFolder :  
Ordinal61 :  
Ordinal61 :  
Ordinal61 :  
Ordinal61 :  
Ordinal61 :  
SHELL32\_IconOverlayManagerInit :  
SHELL32\_IconOverlayManagerInit :  
NeverProvidedByJunction :  
NeverProvidedByJunction :

NeverProvidedByJunction :  
Ordinal873 :  
NeverProvidedByJunction :  
NeverProvidedByJunction :  
DllCanUnloadNow :  
SHCreateItemWithParent :  
SHCreateItemWithParent :  
SHCreateItemWithParent :  
GetScaleFactorForMonitor :  
A\_SHAUpdate :  
RtlReleaseSRWLockExclusive :  
BaseThreadInitThunk :  
RtlUserThreadStart :

#### QGIS Info

QGIS Version: 3.4.2-Madeira  
QGIS code revision: 22034aa070  
Compiled against Qt: 5.11.2

Running against Qt: 5.11.2  
Compiled against GDAL: 2.3.2  
Running against GDAL: 2.3.2

#### System Info

CPU Type: x86\_64  
Kernel Type: winnt  
Kernel Version: 10.0.17134

#### Related issues:

Duplicates QGIS Application - Bug report # 18260: qgis 3 crashes at start

Closed

2018-02-28

#### History

##### #1 - 2018-12-07 10:43 AM - Charly Tristavirs

Same problem, with or without 2.18 on the same cputer.

I have an evolution since 3.4.2 : QGIS crashed at start and now QGIS crashes opening a project or charging a postgis layer.

Once, I could open a shapefile layer but crashed after.

##### #2 - 2018-12-07 12:16 PM - Saber Razmjooei

Try to start with a fresh profile and disable all 3rd party plugins.

It is an overused recommendation, but trust me it solves 99% of the problems.

##### #3 - 2018-12-07 12:16 PM - Saber Razmjooei

- Assignee deleted (Peter Mast)

- Status changed from Open to Feedback

##### #4 - 2018-12-07 04:25 PM - Jürgen Fischer

- Resolution set to duplicate
- Status changed from Feedback to Closed

**#5 - 2018-12-07 04:26 PM - Jürgen Fischer**

- Duplicates Bug report #18260: qgis 3 crashes at start added