

# QGIS Application - Bug report #20294

## QGIS crashes when exporting a layout to pdf (and fails to export to jpg)

2018-10-31 10:41 AM - Glen Mabunda

<b>Status:</b> Closed	
<b>Priority:</b> High	
<b>Assignee:</b>	
<b>Category:</b> Map Composer/Printing	
<b>Affected QGIS version:</b> 3.4.0	<b>Regression?:</b> Yes
<b>Operating System:</b>	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> no timely feedback
<b>Crashes QGIS or corrupts data:</b> Yes	<b>Copied to github as #:</b> 28115
<b>Description</b>	
QGIS fails to export the maps to jpeg and crushes when trying to export to pdf.	

### History

#### #1 - 2018-10-31 10:44 AM - Glen Mabunda

Crash ID: cba598d8b3093e61fac58c54521f5c2b26bbb67

#### Stack Trace

```
QgsLayoutExporter::updatePrinterPageSize :
QgsLayoutExporter::exportToPdf :
QgsActionLocatorFilter::priority :
QMetaObject::activate :
QAction::activate :
QAbstractButton::click :
QAbstractButton::mousePressEvent :
QToolButton::mousePressEvent :
QWidget::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
DispatchMessageW :
DispatchMessageW :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
QCoreApplication::exec :
```

main :  
BaseThreadInitThunk :  
RtlUserThreadStart :

#### QGIS Info

QGIS Version: 3.4.0-Madeira  
QGIS code revision: 4a4b62ed19  
Compiled against Qt: 5.11.2  
Running against Qt: 5.11.2  
Compiled against GDAL: 2.3.2  
Running against GDAL: 2.3.2

#### System Info

CPU Type: x86\_64  
Kernel Type: winnt  
Kernel Version: 10.0.10586

#### #2 - 2018-10-31 11:38 AM - Giovanni Manghi

- Resolution deleted (wontfix)
- Assignee deleted (Glen Mabunda)
- Status changed from Open to Feedback
- Subject changed from Failing export to QGIS crashes when exporting a layout to pdf (and fails to export to jpg)

Does it happens always regardless of the project/data/layout?  
Can you try using a new/clean profile? Thanks.

#### #3 - 2018-11-29 12:32 PM - Mike Beck

crashes for me as well. and in all projects. maybe an extra bug report helps?  
h2. User Feedback

As always QGIS 64bit crashes when i wish to export PDF. exporting to images works

## Report Details

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**Crash ID:** 62dc56422a5beac7ff47e8215baf1db6be5afc48

#### Stack Trace

```
dma_SetValue :  
GetUpgradedPrinterData :  
DrvConvertDevMode :  
DrvDocumentPropertySheets :  
DocumentPropertySheets :  
Ordinal361 :  
DocumentPropertiesW :  
qt_plugin_query_metadata :  
qt_plugin_query_metadata :  
QPrintDevice::defaultPageSize :  
QWin32PrintEngine::QWin32PrintEngine :  
qt_plugin_query_metadata :  
QPrinterPrivate::initEngines :  
QPrinter::QPrinter :  
QgsLayoutExporter::exportToPdf :  
QgsAllLayersFeaturesLocatorFilter::priority :  
QMetaObject::activate :  
QAction::activate :
```

QMenu::actionGeometry :  
QMenu::actionGeometry :  
QMenu::mousePressEvent :  
QWidget::event :  
QMenu::event :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QApplicationPrivate::sendMouseEvent :  
QSizePolicy::QSizePolicy :  
QSizePolicy::QSizePolicy :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QGuiApplicationPrivate::processMouseEvent :  
QWindowSystemInterface::sendWindowSystemEvents :  
QEventDispatcherWin32::processEvents :  
CallWindowProcW :  
DispatchMessageW :  
QEventDispatcherWin32::processEvents :  
qt\_plugin\_query\_metadata :  
QEventLoop::exec :  
QCoreApplication::exec :  
main :  
BaseThreadInitThunk :  
RtlUserThreadStart :

#### QGIS Info

QGIS Version: 3.4.1-Madeira  
QGIS code revision: commit:383851c597  
Compiled against Qt: 5.11.2  
Running against Qt: 5.11.2  
Compiled against GDAL: 2.3.2  
Running against GDAL: 2.3.2

#### System Info

CPU Type: x86\_64  
Kernel Type: winnt  
Kernel Version: 10.0.17134

#### #4 - 2018-11-29 01:08 PM - Giovanni Manghi

Mike Beck wrote:

*crashes for me as well. and in all projects. maybe an extra bug report helps?*

Can you try using a new/clean profile? Thanks.

#### #5 - 2019-02-24 12:43 PM - Giovanni Manghi

- Status changed from Feedback to Closed  
- Resolution set to no timely feedback

#### Files

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QGIS CRASH.jpg	288 KB	2018-10-31	Glen Mabunda
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