

QGIS Application - Bug report #19974

QGIS crashes when opening "New 3D Map View"

2018-09-28 07:06 AM - Timur Aptikeev

Status:	Closed	
Priority:	High	
Assignee:		
Category:	3D	
Affected QGIS version:	3.2.3	Regression?: No
Operating System:		Easy fix?: No
Pull Request or Patch supplied:	No	Resolution: no timely feedback
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 27796

Description

User Feedback

Report Details

Crash ID: 68bf4581be50f55e6e74853b53033b18edb52eb3

Stack Trace

atiPS :  
atiPS :  
DrvPresentBuffers :  
DrvPresentBuffers :  
atiPPHSN :  
DrvValidateVersion :  
DrvValidateVersion :  
wglSwapMultipleBuffers :  
wglSwapMultipleBuffers :  
wglDescribePixelFormat :  
wglChoosePixelFormat :  
ChoosePixelFormat :  
Qt3DExtras::Qt3DWindow::Qt3DWindow :  
QgsCrashHandler::handle :  
QgsCrashHandler::handle :  
QgisApp::createNew3DMapCanvasDock :  
QgisApp::new3DMapCanvas :  
QMetaObject::activate :  
QAction::activate :  
QMenu::actionGeometry :  
QMenu::actionGeometry :  
QMenu::mouseReleaseEvent :  
QWidget::event :  
QMenu::event :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QApplicationPrivate::sendMouseEvent :  
QSizePolicy::QSizePolicy :  
QSizePolicy::QSizePolicy :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QGuiApplicationPrivate::processMouseEvent :  
QWindowSystemInterface::sendWindowSystemEvents :  
QEventDispatcherWin32::processEvents :  
TranslateMessageEx :  
TranslateMessage :

QEventDispatcherWin32::processEvents :  
qt\_plugin\_query\_metadata :  
QEventLoop::exec :  
QCoreApplication::exec :  
main :  
BaseThreadInitThunk :  
RtlUserThreadStart :

### QGIS Info

QGIS Version: 3.2.3-Bonn  
QGIS code revision: commit:9b176802e5  
Compiled against Qt: 5.9.2  
Running against Qt: 5.9.2  
Compiled against GDAL: 2.2.4  
Running against GDAL: 2.2.4

### System Info

CPU Type: x86\_64  
Kernel Type: winnt  
Kernel Version: 6.1.7601

## History

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### #1 - 2018-09-28 05:10 PM - Giovanni Manghi

- Status changed from Open to Feedback

Regardless of the data you loaded in the project? does it happen with a new/clean profile?

### #2 - 2018-10-01 11:54 AM - Timur Aptikeev

Giovanni Manghi wrote:

Regardless of the data you loaded in the project? does it happen with a new/clean profile?

Always I have a problems . With any data and projects !

### #3 - 2018-10-01 05:51 PM - Giovanni Manghi

Timur Aptikeev wrote:

Giovanni Manghi wrote:

Regardless of the data you loaded in the project? does it happen with a new/clean profile?

Always I have a problems . With any data and projects !

Can you specify the steps you follow and that lead to the crash? thanks.

### #4 - 2018-10-02 05:56 AM - Timur Aptikeev

- File click.png added

Giovanni Manghi wrote:

Timur Aptikeev wrote:

Giovanni Manghi wrote:

Regardless of the data you loaded in the project? does it happen with a new/clean profile?

Always I have a problems . With any data and projects !

Can you specify the steps you follow and that lead to the crash? thanks.

When i click on "New 3D Map View"

#5 - 2018-10-02 06:03 AM - Timur Aptikeev

I have this PC

CPU-Z - Текстовый отчет

Processors Information

Name	AMD FX-4330
Codename	Vishera
Specification	AMD FX-4330 Quad-Core Processor
Package	Socket AM3+ (942)
CPUID	F.2.0
Extended CPUID	15.2
Core Stepping	OR-C0
Technology	32 nm
TDP Limit	95.1 Watts

Chipset

Northbridge	AMD 780G rev. 00
Southbridge	AMD SB700 rev. 00
Memory Type	DDR3
Memory Size	8 GBytes

Mainboard Model M5A78L-M/USB3 (0x00000344 - 0x950EBE73)

Display Adapters

Name	AMD 760G
Board Manufacturer	ASUSTeK Computer Inc.

#6 - 2018-10-02 06:05 AM - Timur Aptikeev

This problem only this PC !!!

**#7 - 2018-10-02 10:20 AM - Giovanni Manghi**

- *Priority changed from Normal to High*
- *Crashes QGIS or corrupts data changed from No to Yes*
- *Status changed from Feedback to Open*
- *Subject changed from QGIS Crashed when I opening "New 3D Map View" to QGIS crashes when opening "New 3D Map View"*

Timur Aptikeev wrote:

| *This problem only this PC !!!*

local issue then, maybe graphic card related(?).

**#8 - 2018-10-02 10:56 AM - Timur Aptikeev**

Giovanni Manghi wrote:

| *Timur Aptikeev wrote:*

| | *This problem only this PC !!!*

| *local issue then, maybe graphic card related(?).*

Maybe, it's internal GPU on chipset motherboard but all other software working good.

**#9 - 2018-10-02 10:58 AM - Timur Aptikeev**

I can't change GPU

**#10 - 2018-10-02 11:01 AM - Timur Aptikeev**

I tried to change drivers but it doesn't work.

**#11 - 2018-10-03 02:19 PM - Giovanni Manghi**

Timur Aptikeev wrote:

| *I can't change GPU*

I didn't suggest to change your GPU, I just said that maybe is GPU related.

**#12 - 2018-11-08 01:31 PM - Giovanni Manghi**

- Status changed from Open to Feedback

Please try on QGIS 3.4.1, if the issue is still valid change the affected version, thanks.

**#13 - 2019-02-23 08:37 PM - Jürgen Fischer**

- Status changed from Feedback to Closed
- Resolution set to no timely feedback

Bulk closing 82 tickets in feedback state for more than 90 days affecting an old version. Feel free to reopen if it still applies to a current version and you have more information that clarify the issue.

**Files**

click.png	152 KB	2018-10-02	Timur Aptikeev
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