

QGIS Application - Bug report #19962

QGIS Crashes on Open Window

2018-09-26 10:35 PM - Alex Krebs

Status: Closed	
Priority: High	
Assignee:	
Category: Browser	
Affected QGIS version: 3.3(master)	Regression?: No
Operating System: Windows 10 pro 64 bit	Easy fix?: No
Pull Request or Patch supplied: No	Resolution: invalid
Crashes QGIS or corrupts data: Yes	Copied to github as #: 27784

Description

QGIS crashes when the windows explorer browser is opened. Whether going to File>Open or trying to browse to a CSV for MMQGIS. Crashes with and without MMQGIS installed. Crashes after clean uninstall and reinstall of all versions 3.0 and above.

User Feedback

Report Details

Crash ID: bfeccad7d29abebeccd4757380183e4ac9ae87f61

Stack Trace

```
RtlFreeHeap :
free :
DllUnregisterServer :
DllUnregisterServer :
Ordinal67 :
CoGetProcessIdentifier :
Ordinal112 :
Ordinal112 :
Ordinal112 :
Ordinal112 :
Ordinal112 :
CoGetProcessIdentifier :
CoGetProcessIdentifier :
CoGetProcessIdentifier :
CoCreateInstance :
CoCreateInstance :
CoCreateInstance :
SHCreateItemInKnownFolder :
Ordinal61 :
Ordinal61 :
Ordinal61 :
Ordinal61 :
SHELL32_IconOverlayManagerInit :
SHELL32_IconOverlayManagerInit :
NeverProvidedByJunction :
NeverProvidedByJunction :
NeverProvidedByJunction :
Ordinal873 :
NeverProvidedByJunction :
NeverProvidedByJunction :
DllCanUnloadNow :
SHCreateItemWithParent :
SHCreateItemWithParent :
SHCreateItemWithParent :
GetScaleFactorForMonitor :
```

A_SHAUpdate :
RtlReleaseSRWLockExclusive :
BaseThreadInitThunk :
RtlUserThreadStart :

QGIS Info

QGIS Version: 3.2.0-Bonn
QGIS code revision: commit:bc43194061
Compiled against Qt: 5.9.2
Running against Qt: 5.9.2
Compiled against GDAL: 2.2.4
Running against GDAL: 2.2.4

System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.17134

Related issues:

Related to QGIS Application - Bug report # 18260: qgis 3 crashes at start	Closed	2018-02-28
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History

#1 - 2018-09-26 10:47 PM - Alex Krebs

- Status changed from Open to Closed

The problem was with windows explorer. Following this guide I was able to find a solution:

<https://www.maketecheasier.com/windows-explorer-crashing-fixes/>

I narrowed the fix down further to enabling (checking) "Always show icons, never thumbnails" in Folder Options>>>View>>>Files and Folders

That is all I had to do to fix the problem

#2 - 2018-09-26 10:59 PM - Jürgen Fischer

- Related to Bug report #18260: qgis 3 crashes at start added

#3 - 2018-09-27 09:30 AM - Giovanni Manghi

- Resolution set to invalid