

## QGIS Application - Bug report #19727

### [Print layout] Clicking the link in the message after a successful export no longer opens the folder

2018-08-28 04:23 PM - Harrissou Santanna

|  |                                     |
|--|-------------------------------------|
| <b>Status:</b> Closed  |                                     |
| <b>Priority:</b> High  |                                     |
| <b>Assignee:</b>   |                                     |
| <b>Category:</b> Map Composer/Printing   |                                     |
| <b>Affected QGIS version:</b> 3.3(master)  | <b>Regression?:</b> Yes             |
| <b>Operating System:</b>   | <b>Easy fix?:</b> No                |
| <b>Pull Request or Patch supplied:</b> No  | <b>Resolution:</b>                  |
| <b>Crashes QGIS or corrupts data:</b> No   | <b>Copied to github as #:</b> 27552 |
| <b>Description</b>   |                                     |
| Export a print layout to whatever format (jpg, pdf...)<br>At the end of the process, you get a message that the file has been successfully exported and the path to the file.<br>Clicking the link does nothing while it used to, at least in 3.0, open the folder in which the file is stored.<br>Tested on W10, commit:304033c916. |                                     |

#### Associated revisions

##### Revision a0dceb1d - 2018-09-17 03:39 AM - Nyall Dawson

[layouts] Fix messagebar link with special characters does not open on win

Fixes #19727

#### History

##### #1 - 2018-08-28 06:27 PM - Giovanni Manghi

- Priority changed from Normal to High

##### #2 - 2018-08-31 06:33 AM - Nyall Dawson

- Status changed from Open to Feedback

I can't reproduce. Can you post instructions on how to replicate?

##### #3 - 2018-09-01 11:29 AM - Harrissou Santanna

No real instructions needed; all is above. It's just about clicking the link in the notification after an export.

I did reproduce it a numerous time on the same (old) project, regardless the print layout, then tested successfully on another project and going back to the first project, it works after some trials.

I can't explain!

Let's keep the report open and if ever i reproduce the issue in upcoming days/week, i'll attach the culprit file and any needed settings information.

##### #4 - 2018-09-03 12:30 AM - Nyall Dawson

Things to test would be stuff like exporting to paths with spaces/special characters, exporting to local/network paths, etc. There's likely a pattern to find...

**#5 - 2018-09-04 05:40 PM - Harrissou Santanna**

- *Status changed from Feedback to Open*

Good suggestion.

I Made some quick tests and it happens that spacing is not a problem but special characters (such as é, è...) are the culprits: clicking the path when such a character is available does not open the folder. Being on a network or not does not make a difference.

**#6 - 2018-09-17 03:39 AM - Nyal Dawson**

- *% Done changed from 0 to 100*

- *Status changed from Open to Closed*

Applied in changeset commit:qgisja0dceb1d835a482ad5ad76723ec61d90bb6578f4.