

# QGIS Application - Bug report #19587

\*Crash ID\*: 7ad2a0785422a95e29b066c61e5765caaad9e646

2018-08-10 10:25 AM - Kamil Onoszko

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Build/Install	
<b>Affected QGIS version:</b> 3.2.1	<b>Regression?:</b> No
<b>Operating System:</b>	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> invalid
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 27414

## Description

## User Feedback

## Report Details

**Crash ID:** 7ad2a0785422a95e29b066c61e5765caaad9e646

### Stack Trace

```
QDockWidget::toggleViewAction :
QgisApp::removeDockWidget :
QgsPresetSchemeColorRamp::clone :
PyCFunction_FastCallDict :
PyObject_GenericGetAttr :
PyEval_EvalFrameDefault :
PyObject_GenericGetAttr :
PyEval_EvalFrameDefault :
PyObject_GenericGetAttr :
PyEval_EvalFrameDefault :
PyErr_Occurred :
PyObject_GenericGetAttr :
PyEval_EvalFrameDefault :
PyErr_Occurred :
PyEval_EvalCode :
PyArena_Free :
PyRun_StringFlags :
instance :
instance :
QgisApp::rotatePointSymbols :
QgsPythonRunner::run :
CPLString::~CPLString :
QMetaObject::activate :
QAbstractButton::clicked :
QAbstractButton::click :
QAbstractButton::mousePressEvent :
QWidget::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
```

QEventDispatcherWin32::processEvents :  
TranslateMessageEx :  
TranslateMessage :  
QEventDispatcherWin32::processEvents :  
qt\_plugin\_query\_metadata :  
QEventLoop::exec :  
QDialog::exec :  
PyInIt\_gui :  
PyCFunction\_FastCallDict :  
PyObject\_GenericGetAttr :  
PyEval\_EvalFrameDefault :  
PyErr\_Occurred :  
PyObject\_GenericGetAttr :  
PyEval\_EvalFrameDefault :  
PyErr\_Occurred :  
PyEval\_EvalCode :  
PyArena\_Free :  
PyRun\_StringFlags :  
instance :  
instance :  
QgisApp::rotatePointSymbols :  
QgsPythonRunner::run :  
QgisApp::showPluginManager :  
QMetaObject::activate :  
QAction::activate :  
QMenu::actionGeometry :  
QMenu::actionGeometry :  
QMenu::mouseReleaseEvent :  
QWidget::event :  
QMenu::event :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QApplicationPrivate::sendMouseEvent :  
QSizePolicy::QSizePolicy :  
QSizePolicy::QSizePolicy :  
QApplicationPrivate::notify\_helper :  
QApplication::notify :  
QgsApplication::notify :  
QCoreApplication::notifyInternal2 :  
QGuiApplicationPrivate::processMouseEvent :  
QWindowSystemInterface::sendWindowSystemEvents :  
QEventDispatcherWin32::processEvents :  
TranslateMessageEx :  
TranslateMessage :  
QEventDispatcherWin32::processEvents :  
qt\_plugin\_query\_metadata :  
QEventLoop::exec :  
QCoreApplication::exec :  
main :  
BaseThreadInitThunk :  
RtlUserThreadStart :

### QGIS Info

QGIS Version: 3.2.1-Bonn  
QGIS code revision: commit:1edf372fb8  
Compiled against Qt: 5.9.2  
Running against Qt: 5.9.2  
Compiled against GDAL: 2.2.4  
Running against GDAL: 2.2.4

### System Info

CPU Type: x86\_64  
Kernel Type: winnt

## History

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### #1 - 2018-08-10 10:35 AM - Nyal Dawson

- Status changed from Open to Feedback

This looks like a crash caused by a plugin - can you please try with a clean profile and no plugins installed and see if you still get the crash.

### #2 - 2018-08-10 12:16 PM - Kamil Onoszko

how to clean profile from archival settings?

### #3 - 2018-08-25 12:43 PM - Paolo Cavallini

Just start qgis from the command line with the option --noplugins, or rename the config folder, or create a new clean profile.

### #4 - 2018-08-25 03:32 PM - Giovanni Manghi

Kamil Onoszko wrote:

| *how to clean profile from archival settings?*

settings > user profiles > new profile

then restart qgis and use the new profile.

### #5 - 2018-08-28 10:41 AM - Kamil Onoszko

to Giovanni Manghi, Paolo Cavallini, Nyal Dawson

Thank you for your help. I have removed the entire folder C:\Users\user\_name\AppData\Roaming\QGIS\QGIS3 and everything is working. The error was related to the Semi-Automatic Classification Plugin.

Regards

Kamil

### #6 - 2018-08-28 11:13 AM - Nyal Dawson

- Resolution set to invalid

- Status changed from Feedback to Closed