

QGIS Application - Bug report #18220

Crash when clicking "Manage and install plugins" - Fresh install

2018-02-26 11:47 AM - Sebastien Seb

Status: Closed	
Priority: Normal	
Assignee: Borys Jurgiel	
Category: Windows Package	
Affected QGIS version: 3.0.0	Regression?: No
Operating System: Windows 10	Easy fix?: No
Pull Request or Patch supplied: No	Resolution: not reproducible
Crashes QGIS or corrupts data: Yes	Copied to github as #: 26111

Description

I have a fresh install of QGIS 3, installed using OSGEO4W. At the first launch, I choose to not import the parameters from QGIS 2, but rather start from scratch. I also have QGIS 2.18.17 LTS version, installed also with OSGEO4W.

The first thing I tried after launching QGIS 3 was "Plugin->Manage and Install plugins", which produces the following crash:

Crash ID: bcb24f74188137f76f4617168058fc0609bfe2e8

Stack Trace

```
QString::fill :
QString::indexOf :
QDir::fromNativeSeparators :
QFileInfo::QFileInfo :
QFileInfo::QFileInfo :
QgsMapToolCircle3Points::qt_static_metacall :
QgsMapToolCircle3Points::qt_static_metacall :
PyInit__gui :
PyCFunction_FastCallDict :
PyObject_GenericGetAttr :
PyEval_EvalFrameDefault :
PyErr_Occurred :
PyObject_GenericGetAttr :
PyEval_EvalFrameDefault :
PyErr_Occurred :
PyEval_EvalCode :
PyArena_Free :
PyRun_StringFlags :
instance :
instance :
QgisApp::rotatePointSymbols :
QgsPythonRunner::run :
QgisApp::showPluginManager :
QMetaObject::activate :
QAction::activate :
QMenu::actionGeometry :
QMenu::actionGeometry :
QMenu::mousePressEvent :
QWidget::event :
QMenu::event :
```

QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
CallWindowProcW :
DispatchMessageW :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
QCoreApplication::exec :
main :
BaseThreadInitThunk :
RtlUserThreadStart :

QGIS Info

QGIS Version: 3.0.0-Girona
QGIS code revision: 001c80b0c3
Compiled against Qt: 5.9.2
Running against Qt: 5.9.2
Compiled against GDAL: 2.2.3
Running against GDAL: 2.2.3

System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.15063

History

#1 - 2018-02-26 05:13 PM - Borys Jurgiel

Not sure if it will help, but there is a hope. Could you please try to delete any existing *.pyc files from

C:\OSGeo4W64\apps\qgis

and, just in case, from the current profile folder (you'll find it in menu Settings -> User profiles -> Open Active Profile Folder)

#2 - 2018-02-26 05:14 PM - Borys Jurgiel

- Status changed from Open to Feedback

#3 - 2018-02-26 05:22 PM - Sebastien Seb

I have the same results after removing all the .pyc files from the C:\OSGeo4W64\apps\qgis and profile folders.

As an additional info, I can briefly see the "Fetching components" windows before it crashes.

#4 - 2018-02-26 08:52 PM - Borys Jurgiel

Thanks. Anyway, I suspect it's a kind of conflict in your OSGeo4W. Today we notice numerous problems after upgrade in OSGeo4W, while I didn't hear about such problems with the standalone installer (what is basically a fresh installation of packages taken from OsGeo4W)

So I'd try a fresh install (e.g. the standalone installer) first. If it works, probably removing and re-installing all C:\OSGeo4W will help too.

#5 - 2018-03-01 11:12 AM - Borys Jurgiel

Did you try the qgis-dev (3.1) package, like in the other report? Or the standalone installer?

Looks like a Python crash when the Plugin Manager calls it to fetch new plugins. The question is if the reason is some obsolete files in C:\OsGeo4W, a conflict with another Python instance or just some registry settings.

#6 - 2018-03-01 12:27 PM - Sebastien Seb

I just installed QGIS nightly dev with OSGEO4W: no more crash.

#7 - 2018-03-04 02:31 PM - Borys Jurgiel

- Resolution set to not reproducible
- Category changed from Plugin Manager to Windows Package
- Status changed from Feedback to Closed

It seems to be not reproducible. It may be fixed in current installer, and I believe methods from #18261 could help here.