

# QGIS Application - Bug report #18120

## Download of capabilities failed: SSL handshake failed

2018-02-16 10:18 AM - Cristiano Giovando

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Web Services clients/WMS	
<b>Affected QGIS version:</b> 2.18.15	<b>Regression?:</b> No
<b>Operating System:</b> OSX 10.11.6	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> no timely feedback
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 26014

### Description

Trying to add a WMTS layer from OAM, I'm getting the following error (also see attached screenshot):

*Download of capabilities failed: SSL handshake failed*

Source WMTS URL: <https://tiles.openaerialmap.org/5a82811a2553e6000ce5ac7b/0/90757d03-ecbb-42ad-aca3-2e14dfb8c62d/wmts>

The service works fine in the same version on Windows. By doing some research, the problem might be related to how QGIS uses the system OpenSSL in OSX.

Any help is greatly appreciated!

### History

#### #1 - 2019-01-21 12:34 AM - Jürgen Fischer

- Status changed from Open to Feedback

Please test with QGIS 3.4 - QGIS 2.18 reached it's end of life.

#### #2 - 2019-02-24 01:29 AM - Giovanni Manghi

- Resolution set to no timely feedback

- Status changed from Feedback to Closed

### Files

Screen Shot 2018-02-16 at 10.17.33.jpg	203 KB	2018-02-16	Cristiano Giovando
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