

# QGIS Application - Bug report #17665

## QGIS help is currently not available

2017-12-10 04:49 PM - Harrissou Santanna

<b>Status:</b> Closed	
<b>Priority:</b> High	
<b>Assignee:</b> Yves Jacolin	
<b>Category:</b> Documentation and Help	
<b>Affected QGIS version:</b> master	<b>Regression?:</b> Yes
<b>Operating System:</b>	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	<b>Resolution:</b> fixed/implemented
<b>Crashes QGIS or corrupts data:</b>	<b>Copied to github as #:</b> 25562

### Description

Hitting the help button in any dialog leads to the Oops page with

*QGIS help is currently not available. This is likely because:*

*No internet connection is available*

*The offline help files are not available or the location of these files is not properly configured*

*No help content is available for the requested topic*

*Please check that the correct location of the offline help files is specified in the QGIS options dialog (Settings → Options → System).*

Settings are good and point to online doc (using the default link and a hard-coded [https://docs.qgis.org/testing/en/docs/user\\_manual/](https://docs.qgis.org/testing/en/docs/user_manual/))

I've tried on two different machines (self-compiled on xenial and osgeo4w last build on windows 10) and seems that it's not a local issue.

But can figure out where the issue resides.

### History

#### #1 - 2017-12-12 09:38 AM - Richard Duivenvoorde

It was fixed commit:547744441244882ff41283c0200bae0fbda98def but broke again commit:678758c9baf6db386aff205301c037c67b5247e9

#### #2 - 2017-12-12 04:38 PM - Richard Duivenvoorde

- Resolution set to fixed/implemented

- Status changed from Open to Closed

commit:678758c9baf6db386aff205301c037c67b5247e9 is reverted

Clicking Help button now works \o/