

# QGIS Application - Bug report #17655

## Error: qgis-ltr-bin.exe has stopped working

2017-12-08 12:01 PM - Rodolfo Silva

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Unknown	
<b>Affected QGIS version:</b> 2.14.19	<b>Regression?:</b> No
<b>Operating System:</b>	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	<b>Resolution:</b> not reproducible
<b>Crashes QGIS or corrupts data:</b>	<b>Copied to github as #:</b> 25552
<b>Description</b>	
<p>After a few days of installing the version QGIS 2.14.19, whenever I use the properties of a layer (Right click on the layer and select Properties), an error appears as you can see attached (qgis-ltr-bin.exe has stopped working). I did some research but... no results! I also uninstalled QGIS and reinstalled...</p> <p>Suggestions? Thank you very much!</p>	

### History

#### #1 - 2017-12-27 03:14 PM - Saber Razmjooei

- Status changed from Open to Feedback

Could you:

- Update to the latest QGIS LTR (2.18)
- Rename your plugin folder so that we are sure the crash is not due to a plugin

#### #2 - 2018-01-19 09:59 PM - Beth Cartwright

- File *I\_cannot\_load\_vector\_data2.JPG* added

I'm having this issue with QGIS 2.18.15 on Windows 7 64bit machine. I can load and work with rasters, but I cannot open the properties on the most simple shapefile. I cannot open old projects with just a simple shapefile.

I have uninstalled and reinstalled several times. I have turned off all plugins. I have used the registry editor to remove all QuantumGIS info from the HKEY\_CURRENT\_USER key. I have restarted after all installations (I also tried version 2.14 for a try, I tried the 32-bit version, too).

I don't know much about IT topics, I got help to learn about the registry edit idea.

#### #3 - 2018-01-20 12:37 PM - Giovanni Manghi

Beth Cartwright wrote:

*I'm having this issue with QGIS 2.18.15 on Windows 7 64bit machine. I can load and work with rasters, but I cannot open the properties on the most simple shapefile. I cannot open old projects with just a simple shapefile.*

*I have uninstalled and reinstalled several times. I have turned off all plugins. I have used the registry editor to remove all QuantumGIS info from the HKEY\_CURRENT\_USER key. I have restarted after all installations (I also tried version 2.14 for a try, I tried the 32-bit version, too).*

*I don't know much about IT topics, I got help to learn about the registry edit idea.*

this issue is not related to this specific ticket, you should open a new one. There attach the projects (with the data) that are causing you this problem. Also specify what version of QGIS was used to save this projects.

**#4 - 2018-01-20 12:38 PM - Giovanni Manghi**

- Resolution set to not reproducible

- Status changed from Feedback to Closed

Closed for lack of feedback.

**Files**

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Fehler.jpg	61.9 KB	2017-12-08	Rodolfo Silva
I_cannot_load_vector_data2.JPG	101 KB	2018-01-19	Beth Cartwright