

QGIS Application - Bug report #17099

GRASS init error on fresh install

2017-09-01 08:25 AM - Doug Richardson

Status:	Closed	
Priority:	Normal	
Assignee:		
Category:	GRASS	
Affected QGIS version:	2.18.12	Regression?: No
Operating System:	Windows 10	Easy fix?: No
Pull Request or Patch supplied:	No	Resolution: invalid
Crashes QGIS or corrupts data:	No	Copied to github as #: 24998

Description

Steps to Repro

1. Fresh install of QGIS 2.18.12 64-bit on Windows 10 to D:\Program Files
2. Launch with shortcut titled *QGIS Desktop 2.18.12 with GRASS 7.2.1*

Results

The following error message displayed (also see screenshot):

GRASS init error: GRASS was not found in 'D:/Program Files/QGIS 2.18/apps/grass/grass-7.2.1' (GISBASE), provider and plugin will not work.

Notes

I did not change anything about the GRASS configuration. I'm a new user and this is a fresh install of 2.18.12. I tried uninstalling and reinstalling to no avail.

I also verified that something existed at the path mentioned above, though I don't know what a correct folder contents looks like.

> dir "D:/Program Files/QGIS 2.18/apps/grass/grass-7.2.1"

Directory: D:\Program Files\QGIS 2.18\apps\grass\grass-7.2.1

Mode	LastWriteTime	Length	Name
----	-----	-----	----
d----	8/31/2017 11:06 PM		bin
d----	8/31/2017 11:06 PM		demolocation
d----	8/31/2017 11:06 PM		docs
d----	8/31/2017 11:06 PM		driver
d----	8/31/2017 11:06 PM		etc
d----	8/31/2017 11:06 PM		fonts
d----	8/31/2017 11:06 PM		gui
d----	8/31/2017 11:06 PM		include
d----	8/31/2017 11:06 PM		lib
d----	8/31/2017 11:06 PM		locale
d----	8/31/2017 11:06 PM		scripts
d----	8/31/2017 11:06 PM		share
d----	8/31/2017 11:06 PM		tools
-a----	5/3/2017 9:51 AM	16307	AUTHORS
-a----	5/3/2017 9:51 AM	1301	CHANGES
-a----	5/3/2017 9:51 AM	1611	CITING
-a----	5/3/2017 9:51 AM	24717	config.status
-a----	5/3/2017 9:51 AM	3713	contributors.csv
-a----	5/3/2017 9:51 AM	2753	contributors_extra.csv
-a----	5/3/2017 9:51 AM	1410	COPYING
-a----	5/3/2017 9:51 AM	17987	GPL.TXT
-a----	5/3/2017 9:51 AM	9364	INSTALL
-a----	5/3/2017 9:51 AM	8399	REQUIREMENTS.html

-a----	5/3/2017 9:49 AM	10243 translation_status.json
-a----	5/3/2017 9:51 AM	4252 translators.csv

History

#1 - 2017-09-01 08:39 AM - Doug Richardson

I tried reinstalling, this time into C:\Program Files, and now it works fine.

#2 - 2017-09-01 05:29 PM - Giovanni Manghi

- Resolution set to invalid
- Status changed from Open to Closed

Doug Richardson wrote:

I tried reinstalling, this time into C:\Program Files, and now it works fine.

I don't think we support grass installations not in c: eventually this should be filed as feature request (which I think already exist).

#3 - 2017-09-02 03:02 AM - Doug Richardson

In the meantime, would be nice to notify the user on install in this case, because the installer allows you to put it wherever you like.

#4 - 2017-09-03 10:51 AM - Giovanni Manghi

Doug Richardson wrote:

In the meantime, would be nice to notify the user on install in this case, because the installer allows you to put it wherever you like.

one way (bug) or the other (request to warn the users) this will need to be files in the osgeo4w bug tracker.

Files

Screenshot (6).png	145 KB	2017-09-01	Doug Richardson
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