

QGIS Application - Bug report #17021

Las Palmas does not uninstall and install properly

2017-08-16 04:14 PM - Vanja Perkovic

<b>Status:</b>	Closed	
<b>Priority:</b>	Normal	
<b>Assignee:</b>		
<b>Category:</b>	Build/Install	
<b>Affected QGIS version:</b>	2.18.11	<b>Regression?:</b> No
<b>Operating System:</b>	64 bit	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b> not reproducible
<b>Crashes QGIS or corrupts data:</b>	No	<b>Copied to github as #:</b> 24920
<b>Description</b>		
<p>Version 2.18.11 does not install properly. The qgis.bat file instead of setting the links for the start menu, such as QGIS Desktop/Browser etc. it deletes them. I have tried many times and it simply doesn't work. Also i will get a message that i already have the version on my computer when in fact it's been uninstalled.</p> <p>I have attached my postinstall.log file and the qgis.bat file which is a tpl file. I am not an advanced user in terms of QGIS. If anyone has insights please let me know.</p>		

History

#1 - 2017-08-16 04:22 PM - Giovanni Manghi

- Assignee deleted (Vanja Perkovic)
- Priority changed from High to Normal

Of course is very likely to be a local issue. Meanwhile give a try to the osgeo4w installer.

#2 - 2017-08-16 04:22 PM - Giovanni Manghi

- Status changed from Open to Feedback

#3 - 2017-08-21 04:12 PM - Vanja Perkovic

Hi Giovanni,

I tried the osgeo4w installer, and i am getting the same things. The applications are not in the start menu, and i am getting a message saying it cannot find qgis\_core / qgis\_gui. However the files are in the bin. Also the bat file is still in tpl. format.

#4 - 2017-08-21 04:16 PM - Giovanni Manghi

Vanja Perkovic wrote:

Hi Giovanni,

I tried the osgeo4w installer, and i am getting the same things. The applications are not in the start menu, and i am getting a message saying it cannot find qgis\_core / qgis\_gui. However the files are in the bin. Also the bat file is still in tpl. format.

Hi,

well this seems to confirm you have a local issue. This is not the case for the vast majority of users, of course. Try check if you have a particular aggressive antivirus (for example) that may block part of the installation.

**#5 - 2017-09-25 04:33 PM - Giovanni Manghi**

- Resolution set to not reproducible
- Status changed from Feedback to Closed

Closing for lack of feedback, please reopen if necessary.

Files			
postinstall.log	19.7 KB	2017-08-16	Vanja Perkovic
qgis.bat.tmpl	412 Bytes	2017-08-16	Vanja Perkovic