

QGIS Application - Bug report #16445

'cannot import name _thread' in QGIS 2.14.13 for Metasearch Catalogue Client

2017-04-13 01:48 AM - Steve Lowman

Status: Closed	
Priority: Normal	
Assignee: Tom Kralidis	
Category: MetaSearch Catalogue Client	
Affected QGIS version: 2.14.13	Regression?: No
Operating System: W10	Easy fix?: No
Pull Request or Patch supplied: No	Resolution: wontfix
Crashes QGIS or corrupts data: No	Copied to github as #: 24354

Description

After upgrading from 2.14.12 to 2.14.13, the Metasearch Catalogue Client plugin will no longer open. Instead, it is broken and invalid, with a message that says, "cannot import name _thread".

The same issue is also affecting the new 'JRectifier' georeferencing plugin, so if you find the fix, please tell Janek how to fix it, too.

Colleagues who have not upgraded their LTR version are not affected by this, so it seems to be due to the QGIS LTR version upgrade.

Thank you.

History

#1 - 2017-04-13 03:43 AM - Tom Kralidis

I'm unable to reproduce the issue. Is anyone else able to reproduce?

#2 - 2017-04-19 06:27 AM - Steve Lowman

- File *Python_Error_Log.txt* added

Error Log (attached) has lines as follows:

```
from six.moves import _thread, range
ImportError: cannot import name _thread
```

so, it's a six module thing. Any advice how to fix this. I'm not finding it easy to resolve.

My W10 computer has Python 3.5, but presumably I need to do something to the QGIS Python 2.7 installation, and not yet even found a way to start up Python 2.7 with command prompt.

If anyone can help with steps to resolve this, I would appreciate it, rather than just closing it?

#3 - 2017-04-24 01:54 AM - Steve Lowman

For me this issue looks to have been resolved by installing 2.14.14.

#4 - 2017-05-01 01:01 AM - Giovanni Manghi

- *Regression?* set to No

- *Easy fix?* set to No

#5 - 2017-12-24 02:16 PM - Tom Kralidis

- *Resolution* set to wontfix

- Description updated
- Status changed from Open to Closed

Files

2017-04-13_09_52_19-Plugins___Invalid__2_.jpg	95.6 KB	2017-04-12	Steve Lowman
Python_Error_Log.txt	5.4 KB	2017-04-19	Steve Lowman