

# QGIS Application - Bug report #15944

## pip and easy\_install is not work on OSGeo4W Shell

2016-12-06 06:43 PM - BJ Jang

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Windows Package	
<b>Affected QGIS version:</b> 2.18.0	<b>Regression?:</b> No
<b>Operating System:</b> Windows	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> up/downstream
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 23860

### Description

Hi developers~

On the OSGeo4W Shell by windows version QGIS 2.14, 2.16, 2.18, the pip and easy\_install command is not work, then I can't install additional Python modules.

After execute OSGeo4W Shell with Administrator ortho, type 'pip' on command line. I can see error message like below.

```
| Fatal error in launcher: Unable to create process using ""
```

For repair pip error, I type command like below.

```
| python -m pip install --upgrade pip
```

After this command re type 'pip' command, then pip command work well.

For repair easy\_install, I type command like below.

```
| pip install --upgrade setuptools
```

In conclusion, please update pip and setuptools models in Windows QGIS Packag.

### History

#### #1 - 2017-05-01 01:02 AM - Giovanni Manghi

- Easy fix? set to No
- Regression? set to No

#### #2 - 2017-05-01 10:11 AM - Giovanni Manghi

- Resolution set to up/downstream
- Status changed from Open to Closed
- Category set to Windows Package
- Description updated

This must be reported in the osgeo4w tracker, thanks.

