

## QGIS Application - Bug report #14654

### Qgis 2.14 - Processing, Additional Providers is broken. Missing msys directory.

2016-04-10 02:47 AM - Dan G

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b> Victor Olaya	
<b>Category:</b> Processing/Core	
<b>Affected QGIS version:</b> 2.14.3	<b>Regression?:</b> No
<b>Operating System:</b> MS Windows	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b>
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 22618
<b>Description</b>	
Hello	
I have installed Qgis 2.14 using "QGIS Standalone Installer Version 2.14 (64 bit)" onto fresh, clean Windows 7 64-bit installations.	
After Qgis has been installed 'Additional Providers' in the Processing Toolbox is broken, I get an error message that the path "C:/PROGRA~1/QGISES~1/apps\msys" does not exist.	
As a result of this it is not possible to activate additional geocalgorithms, such as 'Tools for LiDAR data' for example.	
I have tested with both qgis 2.14.0 and 2.14.1.	
During the installation of qgis I have tested with both the default installation path (C:\Program Files\Qgis Essen) and a simpler path like "C:\qgis_essen" but the error persists regardless.	
I will attach some screenshots.	
<b>Related issues:</b>	
Duplicates QGIS Application - Bug report # 14431: Cannot set Msys folder path...	<b>Closed</b> <b>2016-03-06</b>

## History

### #1 - 2016-04-10 03:01 AM - Jürgen Fischer

- Status changed from Open to Closed
- Resolution set to duplicate

duplicate of #14431

### #2 - 2016-05-10 11:16 AM - Dan G

- Status changed from Closed to Reopened

This issue still persists with latest Qgis 2.14.2.

After Qgis has been installed 'Additional Providers' in the Processing Toolbox is broken, I get an error message that the path "C:/PROGRA~1/QGISES~1/apps\msys" does not exist.

### #3 - 2016-05-24 10:41 PM - Alexander Bruy

- Status changed from Reopened to Feedback
- Category changed from Windows Package to Processing/Core

Please test with completely clean system (no old registry entries, empty ~/.qgis2)

**#4 - 2016-06-12 06:10 AM - Dan G**

This issue still persists with latest Qgis 2.14.3.

Yes, testing is performed on fresh, clean Windows 7 64-bit installations.

After Qgis has been installed, opening 'Processing options' gives an error message that the path "C:/PROGRA~1/QGIS~1/apps\msys" does not exist. (Error message is received when pressing the 'OK'-button for example.)

**#5 - 2016-07-03 07:26 AM - Giovanni Manghi**

- Status changed from Feedback to Open
- Assignee set to Victor Olaya
- Resolution deleted (duplicate)
- Affected QGIS version changed from 2.14.1 to 2.14.3

Still true with the 2.14.3 standalone installer on a completely clean environment. Not sure it has been fixed in master of the dev branch of 2.14.

**#6 - 2016-08-05 05:07 AM - Alexander Bruy**

- Status changed from Open to Feedback

Should be fixed in latest point release

**#7 - 2016-08-23 06:51 AM - Alexander Bruy**

- Status changed from Feedback to Closed

Please reopen in necessary

**Files**

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VirtualBox_Win7VM_2_10_04_2016_11_30_54.png	152 KB	2016-04-10	Dan G
VirtualBox_Win7VM_2_10_04_2016_11_43_20.png	137 KB	2016-04-10	Dan G