

QGIS Application - Bug report #14102

Application Crash

2016-01-14 04:53 AM - Grzeoprz Garstka

Status:	Closed	
Priority:	Normal	
Assignee:		
Category:		
Affected QGIS version:	2.12.2	Regression?: No
Operating System:		Easy fix?: No
Pull Request or Patch supplied:	No	Resolution:
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 22108
Description		
<p>Hello,</p> <p>I'm getting crash while working on a big dates (modification, write, read) when closing also. Please help. Thanks in advance</p> <p>QGIS 2.12.2 Lyon</p> <p>Windows 7 Enterprise x64</p>		

History

#1 - 2016-01-14 06:02 AM - Sebastian Dietrich

- Crashes QGIS or corrupts data changed from No to Yes

Can you reproduce using the [latest nightly build](#)?

This should have debug output enabled so if you run it from a command line you should see debug messages. Please post these messages here, probably as an attachment.

#2 - 2016-01-14 06:41 AM - Grzeoprz Garstka

sorry but i'm a newbie. could you be more particularly?

#3 - 2016-01-14 03:39 PM - Sebastian Dietrich

Oh, sure :-)

Since version 2.12.2 QGIS has seen many bugfixes and improvements. There is the chance that your problem is already fixed. So the first thing to do is to check that.

Download the latest nightly build

Please go to the [QGIS download page, Windows section](#) and follow the instructions do download and install the latest development version called *qgis-dev*.

(Hint: The first step is to *Download OSGeo4W Installer and start it.*)

Open a command line window

- Hit *Windows + R* and type *cmd.exe* and click "Run".
- Type *cd \\OSGeo4W\\bin* and hit enter, if you installed OSGeo4W into the default location. If not, use the folder you installed it to, followed by *\\bin*.

Run QGIS and capture debug output

The QGIS development versions print useful messages about what they are doing. These messages are key to investigate issues like this, so we let them go to a file that you can attach here.

- In the command line prompt type `qgis-dev-g7.0.2.bat > debuglog.txt` and hit enter.

Make QGIS crash and attach the log

- Try to reproduce the crash, the faster the better.
- After it crashed, attach the file `debuglog.txt` in the folder `C:\\OSGeo4W\\bin` to this ticket.

#4 - 2016-01-16 03:17 AM - Sebastian Dietrich

- Status changed from Open to Feedback

#5 - 2016-01-20 01:11 AM - Saber Razmjooei

Grzeoprz,

When does the crash happen? During digitizing, loading new layers, panning and zooming?

If it is during digitizing, is snapping enabled?

What format are your layers? PostGIS, shapefile, etc

To be able to reproduce your problem, detail description of when/how QGIS crashes is needed to start with.

#6 - 2016-01-21 01:21 AM - Grzeoprz Garstka

- % Done changed from 0 to 100

- Status changed from Feedback to Closed

Thank you guys for help, seems the problem does not appear anymore. The only problem is while closing QGIS but it does not affect on user work. I have tried run application with debug mode to file like you suggested but it is empty inside.