

# QGIS Application - Bug report #13766

## Crash after clicking on window close.

2015-11-05 05:30 PM - James Harvey

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b>	
<b>Affected QGIS version:</b> 2.12.0	<b>Regression?:</b> No
<b>Operating System:</b> Windows	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> invalid
<b>Crashes QGIS or corrupts data:</b> Yes	<b>Copied to github as #:</b> 21792
<b>Description</b>	
<p>After I have saved a file and then click on my close window icon (top right) I get a crash dump error that pops up. I'm having difficulty finding the message log, but will post if I can find it.</p> <p>Does anyone else get this error when closing QGIS project windows?</p>	

### History

#### #1 - 2015-11-05 06:32 PM - Nyal Dawson

- Status changed from Open to Feedback

Try uninstalling/disabling any plugins you've installed. They're usually the culprit for crashes on close.

#### #2 - 2015-11-05 11:50 PM - Giovanni Manghi

- Crashes QGIS or corrupts data changed from No to Yes

- Target version changed from Version 2.12 to Future Release - High Priority

- Category deleted (Browser)

there are plugins known to make qgis crash on exit even if disabled. The quickest way to check if is a plugin or some old configuration is to (backup and) remove .qgis2 and restart qgis.

#### #3 - 2015-11-11 07:47 PM - James Harvey

Giovanni Manghi wrote:

there are plugins known to make qgis crash on exit even if disabled. The quickest way to check if is a plugin or some old configuration is to (backup and) remove .qgis2 and restart qgis.

Removing the .qgis2 and doing a restart has worked ok for now. I'll need to work with my files a bit more to see if it shows again. Thanks!

#### #4 - 2015-11-13 02:10 AM - Giovanni Manghi

- Status changed from Feedback to Closed

- Resolution set to invalid