

QGIS Application - Bug report #1299

Incomplete loading of 11.0 after using 10.0 on Intel iMac

2008-09-06 02:19 AM - johngi1 -

Status:	Closed	Regression?:	No
Priority:	Low	Easy fix?:	No
Assignee:	nobody -	Resolution:	fixed
Category:	Build/Install	Copied to github as #:	11359
Affected QGIS version:			
Operating System:	OS X		
Pull Request or Patch supplied:			
Crashes QGIS or corrupts data:			

Description

The problem occurs when 11.0 installation follows a 10.0 installation and operation.
 An initial installation of 11.0 on a new [[MacBook]] was successful but the same .dmg failed repeatedly when installed on the iMac that had been running 10.0.

The startup splash box is plain white with no content.
 The main window fails to load the menu bar or content, then hangs, then crashes.

The problem report for the last attempt follows:

Process: qgis r1327
 Path: /Users/johngi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/qgis
 Identifier: org.qgis.qgis
 Version: 0.11.0-Metis (8811) (0.11.0-Metis (8811))
 Code Type: X86 (Native)
 Parent Process: launchd r104

Date/Time: 2008-09-06 19:09:17.849 +1000
 OS Version: Mac OS X 10.5.4 (9E17)
 Report Version: 6

Exception Type: EXC_BAD_ACCESS (SIGSEGV)
 Exception Codes: KERN_INVALID_ADDRESS at 0x000000001756b00c
 Crashed Thread: 0

Thread 0 Crashed:

```

0  com.apple.HIToolbox      0x92b5aabe [[RegisterCallbackInternal]](unsigned long, void ()(unsigned long, void, void*), unsigned long, void*) + 60
1  com.apple.HIToolbox      0x92b54f42 [[IsMenuBarWindowFilterSupported]] + 92
2  com.apple.HIToolbox      0x92b4b9bd [[ResetMenuBarWindowFilter]]() + 27
3  com.apple.HIToolbox      0x92b3e34b [[ShowBar]](unsigned char, unsigned char) + 285
4  com.apple.HIToolbox      0x92b5e06d [[SetMenuBarObscured]] + 185
5  com.apple.HIToolbox      0x92b5dd1f HIApplication::HandleActivated(OpaqueEventRef*, unsigned char, [[OpaqueWindowPtr]]*) + 183
6  com.apple.HIToolbox      0x92b5bf58 HIApplication::EventObserver(unsigned long, [[OpaqueEventRef]]*, void*) + 232
7  com.apple.HIToolbox      0x92b30ee2 _NotifyEventLoopObservers + 154
8  com.apple.HIToolbox      0x92b5bb44 [[AcquireEventFromQueue]] + 464
9  com.apple.HIToolbox      0x92b59b2e [[ReceiveNextEventCommon]] + 231
10 com.apple.HIToolbox      0x92c9caf3 [[ReceiveNextEvent]] + 58
11 [[QtGui]]                0x00979694 QClipboard::clear(QClipboard::Mode) + 6740
12 [[QtCore]]               0x003b9e81 QEventLoop::processEvents(QFlags<QEventLoop::ProcessEventsFlag>) + 65
  
```

13 [[QtCore]] 0x003b9f4d QEventLoop::exec(QFlags<QEventLoop::ProcessEventsFlag>) + 157
14 [[QtCore]] 0x003bdee1 QApplication::exec() + 161
15 org.qgis.qgis 0x000087a7 main + 5637
16 org.qgis.qgis 0x00005f2a start + 258
17 org.qgis.qgis 0x00005e51 start + 41

Thread 0 crashed with X86 Thread State (32-bit):

eax: 0x1756b004 ebx: 0x92b5aa92 ecx: 0x6d6c6f63 edx: 0x000384d9
edi: 0x92d7026c esi: 0x02148e0c ebp: 0xbffff368 esp: 0xbffff300
ss: 0x0000001f efl: 0x00010283 eip: 0x92b5aabe cs: 0x00000017
ds: 0x0000001f es: 0x0000001f fs: 0x00000000 gs: 0x00000037
cr2: 0x1756b00c

Binary Images:

0x1000 - 0x1f0293 org.qgis.qgis 0.11.0-Metis (8811) (0.11.0-Metis (8811)) <3450ef3a141e4e25814e0e149f44c316>
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/qgis
0x2bc000 - 0x479ff3 +QtCore ? (?) <eb07254cb46be863f85f3228aa767ac0>
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/QtCore.framework/Versions/4/QtCore
0x4de000 - 0x52cfff +QtXml ? (?)
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/QtXml.framework/Versions/4/QtXml
0x544000 - 0x581ff5 +QtSvg ? (?)
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/QtSvg.framework/Versions/4/QtSvg
0x596000 - 0x660fe2 +QtNetwork ? (?)
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/QtNetwork.framework/Versions/4/QtNetwork
0x694000 - 0x6befed +QtSql ? (?)
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/QtSql.framework/Versions/4/QtSql
0x6d1000 - 0x6e7fcf +libpq.5.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libpq.5.dylib
0x6ef000 - 0x71dfc7 +libproj.0.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libproj.0.dylib
0x72a000 - 0x72efff +libgif.4.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libgif.4.dylib
0x906000 - 0x103bfe7 +QtGui ? (?)
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/QtGui.framework/Versions/4/QtGui
0x120c000 - 0x132b1ef +libqgis_core.0.11.dylib ? (?) <2e7413d2ce8c4764ad25f148ce2dacf>
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libqgis_core.0.11.dylib
0x13c0000 - 0x13f9f4f +libqgis_gui.0.11.dylib ? (?) <b3ba01ba6fe34baaab9d52b1fb7ef4f0>
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libqgis_gui.0.11.dylib
0x1427000 - 0x14d9fe7 +libgeos.3.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libgeos.3.dylib
0x1591000 - 0x18e2fc6 +libgdal.1.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libgdal.1.dylib
0x1a84000 - 0x1ad4ff7 +libsqlite3.0.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libsqlite3.0.dylib
0x1ada000 - 0x1ae2ffb +libgeos_c.1.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libgeos_c.1.dylib
0x1aed000 - 0x1b07fc3 +libexpat.1.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libexpat.1.dylib
0x1b0e000 - 0x1d76fc4 +libxerces-c.28.dylib ? (?)
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0x1feb000 - 0x2023ff7 +libjasper.1.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libjasper.1.dylib
0x2035000 - 0x204afff +libgeotiff.1.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libgeotiff.1.dylib
0x2058000 - 0x20a1fef +libtiff.3.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libtiff.3.dylib
0x20a9000 - 0x20caff7 +libjpeg.62.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libjpeg.62.dylib
0x20d0000 - 0x20edfff +libpng12.0.dylib ? (?) /Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/libpng12.0.dylib
0x20f3000 - 0x211effb libcurl.3.dylib ? (?) <54ada27deb3b4ff7043d8836264eca0d> /usr/lib/libcurl.3.dylib
0x2159000 - 0x217aff3 +libqjpeg.dylib ? (?)
/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/plugins/imageformats/libqjpeg.dylib
0x21ca000 - 0x21d8feb libSimplifiedChineseConverter.dylib ? (?) <a506528715475cff6c623675f3a72bf8>
/System/Library/CoreServices/Encodings/libSimplifiedChineseConverter.dylib
0x256e000 - 0x2572ff7 +gdal_GRASS.so ? (?)

[/Users/johnqi/Desktop/qgis-0.11.0/qgis0.11.0.app/Contents/MacOS/lib/gdalplugins/gdal_GRASS.so](#)
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[0x17ae1000 - 0x17cebfff +Qt3Support ? \(?\)](#)
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[0x17dbb000 - 0x17dde417 +libgridmakerplugin.so ? \(?\) <3bc11aeebd1b4b49bd31e4ae88388a14>](#)
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[0x18396000 - 0x1839e9c7 +libmemoryprovider.so ? \(?\) <7c8f0914a2f542229907726f45f99a33>](#)
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[0x183d6000 - 0x183e4c73 +libogrprovider.so ? \(?\) <878720a51d734fdab7a9011b27214211>](#)
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[0x184f7000 - 0x18529d13 +libpostgresprovider.so ? \(?\) <d1240a4811ba48bea1e04446e33f89c1>](#)
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[0x1c7be000 - 0x1c84101f +core.so ? \(?\) <f5ca62802d254647a5d5205177ee7895>](#)
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[0x1c8e2000 - 0x1c93ac22 +gui.so ? \(?\) <76a88cdd46b84b1f80b9f226e558bec7>](#)
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[0x1d35c000 - 0x1d47aff7 com.apple.RawCamera.bundle 2.0.8 \(2.0.8\) <56067945130800a348eb076676d41e92>](#)
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[0x8fe00000 - 0x8fe2da53 dyld 96.2 \(?\) <7af47d3b00b2268947563c7fa8c59a07> /usr/lib/dyld](#)

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G.dylib

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```

History

#1 - 2008-09-09 07:38 AM - Tom Elwertowski

Try deleting the preferences file (~/.Library/Preferences/org.qgis.qgis.plist)

#2 - 2009-01-19 10:13 AM - Paolo Cavallini

Does this solve the problem? Should the installer be patched, or it is enough to document the issue in the manual?

#3 - 2009-01-31 02:29 AM - Paolo Cavallini

- Resolution set to fixed

- Status changed from Open to Closed

I assume this has been fixed with new (1.0) installer. Please check with that version and reopen it if necessary.

#4 - 2009-08-22 01:01 AM - Anonymous

Milestone Version 1.0.1 deleted