

QGIS Application - Bug report #12793  
Minidump when adding a layer (vector, raster, etc.)

2015-05-20 10:22 PM - Oscar Alvarez

<b>Status:</b>	Closed	
<b>Priority:</b>	High	
<b>Assignee:</b>		
<b>Category:</b>		
<b>Affected QGIS version:</b>	2.8.2	<b>Regression?:</b> No
<b>Operating System:</b>		<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b> worksforme
<b>Crashes QGIS or corrupts data:</b>	Yes	<b>Copied to github as #:</b> 20890
<b>Description</b>		
QGIS creates a minidump file, and crashes when I add a layer (whether a new or existing project), regardless of layer type. This happens after clicking on the Browse button.		

History

#1 - 2015-05-20 11:47 PM - Giovanni Manghi

- Status changed from Open to Feedback

try rename/remove (make a backup first) the .qgis2 folder, restart qgis and try again.

#2 - 2015-05-25 08:16 PM - Oscar Alvarez

I made a backup of the original .qgis2 folder but still the same issue.  
I also did a fresh install to the most recent QGIS version and the same minidump happens.

#3 - 2015-05-26 07:21 AM - Saber Razmjooei

Could you specify, platform, QGIS version, installation method, etc?

#4 - 2015-05-26 11:58 AM - Giovanni Manghi

Of course this seems like very much a local issue. Please test also other installations, on other machines, with the same data.

#5 - 2015-05-26 07:33 PM - Oscar Alvarez

Platform: Win7 SP1 64-bit  
QGIS 2.8.2 Wien  
I downloaded the fresh install via the QGIS website <https://www.qgis.org/en/site/forusers/download.html>  
It's strange that I get the minidump via add vector/raster layer instead of the program shutdown which was documented in another ticket.  
  
If this is a local issue, is there anything that I should look out for, say antivirus or icloud settings?  
Will check later on my Mac if this will also be an issue.

**#6 - 2015-05-31 10:23 PM - Oscar Alvarez**

Had installed QGIS on my Macbook Pro, with OS X Yosemite.

Did all the instructions on the KyngChaos wiki.

No issues noticed when trying to open layers.

So is there anything that I should look out for on my Windows installation?

**#7 - 2015-06-01 05:23 AM - Saber Razmjooei**

Are you trying to access a network drive for adding a vector/raster layer? Or is it on a local drive?

**#8 - 2015-06-03 07:28 AM - Ravic Nijbroek**

Hi Oscar, have you found a solution yet? I'm a new QGIS user and have the same problem. I can add a file (vector, raster, etc) by browsing to the file and double clicking. However, if I use the Add Vector (or Raster) button, then click on browse, I get the same minidump error and crash. I also use Windows 7 on a 64bit OS and just downloaded and installed v2.8.2. Changing the .qgis2 folder did not help.

**#9 - 2015-06-03 07:33 AM - Saber Razmjooei**

Oscar and Ravic:

Do you use Anti Virus?

**#10 - 2015-06-06 08:52 AM - Ravic Nijbroek**

I use ESET antivirus software on my work laptop.

Since you asked about this, I turned it off temporarily and restarted QGIS. Still get the same error when I click on browse:

minidump written to C:\\Users\\RNIJBRR~1\\AppData\\Local\\Temp\\qgis-20150604-120452-11284-11996-1b929ef.dmp

**#11 - 2015-06-23 04:17 AM - Andreas Neumann**

Hi,

I just tried adding layers from the browser on Win7, 64bit. I tested versions 2.8.2, 2.8 nightly and master. All work fine without crashes.

Can you please test 2.8 nightly and/or master and see if the issue still exists?

Thanks,

Andreas

**#12 - 2015-08-25 07:06 AM - Frank Sokolic**

- Target version set to Version 2.10

Not sure if it is the same error but I get a crash and minidump every time I try to add a layer with **QGIS 2.10.1 Pisa (standalone installation)** on **Win7 SP1 64-bit**.

On further inspection this crash occurs with any operation that tries to open the File dialogue. All of the following cause a crash:

- Project > Open
- Project > Save
- Project > Save As
- Add vector layer > Browse
- Add raster layer
- Any of the Vector > Geoprocessing tools when clicking Browse

Could this be something specific to Win7 SP1 64-bit?

Dragging and dropping layers from the Browser dock works fine.

The file dialogue in the standalone *QGIS Browser > New Shapefile > Ok > Save layer as...* works fine.

**#13 - 2015-11-07 11:26 AM - Giovanni Manghi**

- *Target version deleted (Version 2.10)*

**#14 - 2015-12-19 10:08 AM - Giovanni Manghi**

- *Resolution set to worksforme*

- *Status changed from Feedback to Closed*

closing for lack of feedback.