

# QGIS Application - Bug report #20916

## QGIS freezes Mac when opening and navigating folders

2019-01-04 10:26 AM - Joe Bullard

<b>Status:</b> Closed	
<b>Priority:</b> High	
<b>Assignee:</b> Denis Rouzaud	
<b>Category:</b> mac_os_specific	
<b>Affected QGIS version:</b> 3.4.3	<b>Regression?:</b> No
<b>Operating System:</b> Mac Mojave	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> duplicate
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 28735

### Description

Hi,

I have been experiencing this issue on 3.4.3 and 3.4.2 on Mac Mojave. When I open the application my mac will freeze for about 20 seconds. The same also occurs when attempting to navigate system files to save or open layers or projects etc.

### History

#### #1 - 2019-01-04 11:13 AM - Giovanni Manghi

- Status changed from Open to Feedback

Try with a new/clean profile.

#### #2 - 2019-01-06 07:24 PM - Lene Fischer

I have the same problems. QGIS 3.4.3 freeze when I try to open the 'Open Data Source manager'. I have an existing project open and want to add a new layer.

As suggested I have tried to open from another user profile and gets the same result.

In the beginning it was just a long period of waiting - now it freeze totally.

.... Now I have booted my computer - and some windows updates automatically installes. Back to normal. Sorry for 'noise'

I use Windows 7

Regards

Lene Fischer

#### #3 - 2019-01-07 09:13 AM - Giovanni Manghi

so this is not macOS specific?

#### #4 - 2019-01-08 11:59 AM - Joe Bullard

Giovanni Manghi wrote:

| Try with a new/clean profile.

I completely cleared QGIS and all dependencies, still happens

**#5 - 2019-01-10 02:26 PM - Justin DeNormandie**

I'm having the same problem on 2 different Mac machines (both running Mojave). It started with 3.4.2 and its still there on 3.4.3. My whole system freezes when using the " file picker" window. I can move my mouse around, but I cannot interact with any thing during the freeze.

I tried completely uninstalling QGIS (and python, GDAL) and reinstalling, but I still get the freezing.

**#6 - 2019-01-11 06:21 AM - Darren Kavanagh**

Probably duplicate of [#20381](#).

**#7 - 2019-01-11 07:26 AM - Justin DeNormandie**

Yes, it's the same issue. I read the subject as meaning the freeze was only during launch, but from the discussion it is clearly the same issue.

**#8 - 2019-01-11 11:37 AM - Giovanni Manghi**

- *Resolution set to duplicate*

- *Status changed from Feedback to Closed*