

QGIS Application - Bug report #20787

QGIS 3.4.2 keeps crashing in Windows 7

2018-12-12 01:03 PM - Jan Helebrant

Status: Closed	
Priority: Normal	
Assignee:	
Category: GUI	
Affected QGIS version: 3.4.2	Regression?: No
Operating System: Windows 7 Pro 64bit, running as user with limited privileges	Easy fix?: No
Pull Request or Patch supplied: No	Resolution: duplicate
Crashes QGIS or corrupts data: Yes	Copied to github as #: 28607

Description

I had same problem with 3.4.1 which randomly crashed on this Windows machine but upgrade to 3.4.2 and starting with clean profile did not help. Now it crashes almost every time I try to use some feature.

I also have 3.4.2 on other machine with 64bit Windows 7 and it does not crash there (same on my linux machine) but I have no idea how to find out why it crashes on this machine. QGIS 2.18 runs OK on both. Does QGIS3 have different requirements regarding user privileges?

Attached report here:

User Feedback

QGIS crashed when attempting to show installed plugins and install new. Crashed few seconds after fetching the plugins.

Report Details

Crash ID: 711811c82da0e981c2b52adcfcfc7ac1372928

Stack Trace

```
RtlFreeHeap :
HeapFree :
free :
DllUnregisterServer :
DllUnregisterServer :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
IsEqualGUID :
IsEqualGUID :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
CLSIDFromString :
ObjectStublessClient6 :
CoCreateInstanceEx :
ObjectStublessClient32 :
SHParseDisplayName :
Ordinal866 :
ILSaveToStream :
ShellExecuteExW :
ShellExecuteExW :
ShellExecuteExW :
Ordinal860 :
ShellExecuteExW :
ExtractIconExW :
```

Ordinal865 :
Ordinal865 :
QCommonStyle::standardIcon :
QWindowsStyle::standardIcon :
qt_plugin_query_metadata :
qt_plugin_query_metadata :
QHeaderView::showSection :
QMessageBox::standardIcon :
QMessageBox::QMessageBox :
QMessageBox::showEvent :
QMessageBox::warning :
PyMethodDef_RawFastCallKeywords :
PyMethodDef_RawFastCallKeywords :
PyEval_EvalFrameDefault :
PyEval_EvalCodeWithName :
PyMethodDef_RawFastCallKeywords :
PyEval_EvalFrameDefault :
PyEval_EvalCodeWithName :
PyMethodDef_RawFastCallKeywords :
PyEval_EvalFrameDefault :
PyEval_EvalCodeWithName :
PyEval_EvalCodeEx :
PyEval_EvalCode :
PyArena_Free :
PyRun_StringFlags :
instance :
instance :
QgisApp::rotatePointSymbols :
QgsPythonRunner::run :
QgisApp::showPluginManager :
QMetaObject::activate :
QAction::activate :
QMenu::actionGeometry :
QMenu::actionGeometry :
QMenu::mouseReleaseEvent :
QWidget::event :
QMenu::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
TranslateMessageEx :
TranslateMessage :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
QCoreApplication::exec :
main :
BaseThreadInitThunk :
RtlUserThreadStart :

QGIS Info

QGIS Version: 3.4.2-Madeira

QGIS code revision: commit:22034aa070

Compiled against Qt: 5.11.2

Running against Qt: 5.11.2
Compiled against GDAL: 2.3.2
Running against GDAL: 2.3.2

System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 6.1.7601

Related issues:

Duplicates QGIS Application - Bug report # 18260: qgis 3 crashes at start	Closed	2018-02-28
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History

#1 - 2019-01-10 01:45 PM - Jürgen Fischer

- *Duplicates Bug report #18260: qgis 3 crashes at start added*

#2 - 2019-01-10 01:46 PM - Jürgen Fischer

- *Resolution set to duplicate*
- *Status changed from Open to Closed*