

QGIS Application - Bug report #20704

QGIS 3.4.2. LTR - Win10 - Crashes *every time* at Settings ==> Options.

2018-12-03 02:58 PM - Robert Danziger

Status: Closed	
Priority: High	
Assignee:	
Category: Unknown	
Affected QGIS version: 3.4.2	Regression?: No
Operating System: Win10	Easy fix?: No
Pull Request or Patch supplied: No	Resolution: no timely feedback
Crashes QGIS or corrupts data: Yes	Copied to github as #: 28524

Description

User Feedback

3.4.2. - Win10 - Crashes **every time** at Settings ==> Options. Tried 'n' reinstalls (OSgeo4w; Stand alone). Deleted everything cleaned registry, etc. but always crashes after reinstall.

Report Details

Crash ID: 6ca4f3bfcc8e91402d2558535b29171b5627dbad

Stack Trace

```
QAction::setIcon :
QgisApp::setTheme :
QgsOptions::uiThemeChanged :
QMetaObject::activate :
QWidgetLineControl::`default constructor closure' :
QComboBox::setCurrentIndex :
QComboBox::setCurrentIndex :
QgsOptions::QgsOptions :
QgisApp::createOptionsDialog :
QgisApp::showOptionsDialog :
QgisApp::options :
QMetaObject::activate :
QAction::activate :
QMenu::actionGeometry :
QMenu::actionGeometry :
QMenu::mouseReleaseEvent :
QWidget::event :
QMenu::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
CallWindowProcW :
DispatchMessageW :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
```

```
QCoreApplication::exec :
main :
BaseThreadInitThunk :
RtlUserThreadStart :
```

QGIS Info

```
QGIS Version: 3.4.2-Madeira
QGIS code revision: commit:22034aa070
Compiled against Qt: 5.11.2
Running against Qt: 5.11.2
Compiled against GDAL: 2.3.2
Running against GDAL: 2.3.2
```

System Info

```
CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.17134
```

History

#1 - 2018-12-03 03:42 PM - Jürgen Fischer

A nightly in a non "en" environment? There was a recent change that checks that the option tabs are named correctly in dev builds and close the application if the aren't. Which happens in localized environments as the names don't match - although they should. Didn't yet get to the bottom of it - apparently another translation initialization issue.

#2 - 2018-12-03 04:16 PM - stefano nardone

It happens also to me the same crash, and with previous 3.4.1 too :

User Feedback

Win 10 pro 64 on dell xps 15 16gb ram
Just installed qgis 3.4.2 with grass 7.4.2
with OsGEO4W installer
crash as soon as I choose in the menu Settings - Options

Report Details

Crash ID: 452ad6c5c156924baee2fd79612a09da73062e9e

Stack Trace

```
clGetGLContextInfoKHR :
clGetGLContextInfoKHR :
clGetGLContextInfoKHR :
clGetGLContextInfoKHR :
clGetGLContextInfoKHR :
clGetKernelSubGroupInfoKHR :
clGetKernelSubGroupInfoKHR :
clGetKernelSubGroupInfoKHR :
clGetPlatformIDs :
clEnqueueTask :
clEnqueueWriteBufferRect :
clEnqueueWriteBufferRect :
clWaitForEvents :
RtlRunOnceExecuteOnce :
InitOnceExecuteOnce :
clGetPlatformIDs :
QgsOpenCIUtils::errorText :
QgsOpenCIUtils::activate :
QgsQtLocationConnection::startSatelliteMonitor :
QgsQtLocationConnection::startSatelliteMonitor :
```

RtlRunOnceExecuteOnce :
InitOnceExecuteOnce :
_crtInitOnceExecuteOnce :
QgsOpenCIUtils::init :
QgsOpenCIUtils::available :
QgsOptions::QgsOptions :
QgisApp::createOptionsDialog :
QgisApp::showOptionsDialog :
QgisApp::options :
QMetaObject::activate :
QAction::activate :
QMenu::actionGeometry :
QMenu::actionGeometry :
QMenu::mousePressEvent :
QWidget::event :
QMenu::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
CallWindowProcW :
DispatchMessageW :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
QCoreApplication::exec :
main :
BaseThreadInitThunk :
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System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.17134

#3 - 2018-12-03 04:30 PM - Alessandro Pasotti

@Stefano, yours is #20363

#4 - 2018-12-03 07:50 PM - Robert Danziger

Hello -- without wanting to confuse the issue with something else -- maybe it is relevant for you to know that I also had a problem with Plug-Ins on this version (also 3.4.1).

Though, as I mentioned, I installed both from Osgeo and QGIS download, the Plug-In tab always showed me very few installed items and no additional ones (under "All"). Under the Python tab, I received a message that Python was not available and thus no Python plugs-in were shown.

I reinstalled the last LTR 2.1.8 from Osgeo and everything works just fine; no crashes and all needed plugs-in show their availability.

#5 - 2018-12-04 04:55 PM - stefano nardone

Alessandro Pasotti wrote:

| @Stefano, yours is #20363

ok, thanks

#6 - 2018-12-05 05:43 PM - Giovanni Manghi

- Status changed from Open to Feedback
- Crashes QGIS or corrupts data changed from No to Yes

Robert Danziger wrote:

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it seems you have local issues.

Please try to get a working installation of QGIS 3.4.2 with python support, and check if you still the the crash with NO 3rd party plugins installed (you can use a new/clean profile).

#7 - 2019-02-24 01:12 AM - Giovanni Manghi

- Resolution set to no timely feedback
- Status changed from Feedback to Closed