QGIS Application - Bug report #20368
CRITICAL Error CL_PLATFORM_NOT_FOUND_KHR searching for OpenCL device: clGetPlatformIDs

2018-11-05 03:47 PM - Andrea Giudiceandrea

Status:	Closed			
Priority:	Normal			
Assignee:	Alessandro Pasotti			
Category:	Unknown			
Affected QGIS version:	3.4.1	**Regression?:**	No	
Operating System:		**Easy fix?:**	No	
Pull Request or Patch supplied:		**Resolution:**	fixed/implemented	
Crashes QGIS or corrupts data:	No	**Copied to github as #:**	28188	

Description

On Windows 7 64 bit, the following error

    CRITICAL   Error CL_PLATFORM_NOT_FOUND_KHR searching for OpenCL device: clGetPlatformIDs

is displayed in the OpenCL tab of the Log Messages panel after the font size is changed in the Settings | Options window and then clicking on OK.

History

#1 - 2018-11-05 04:06 PM - Giovanni Manghi

- Status changed from Feedback to Open

- Category changed from GUI to Unknown

#2 - 2018-11-05 04:28 PM - Alessandro Pasotti

- Status changed from Open to Feedback

That's not a bug, it's a message from OpenCL saying that you have not a compatible device, maybe it could be just a warning (for the user) but it's critical from the OpenCL point of view, because the functionality will be disabled.

#3 - 2018-11-05 05:26 PM - Alessandro Pasotti

- Resolution set to fixed/implemented

- Assignee set to Alessandro Pasotti

- Status changed from Feedback to Closed

fixed in commit:e70b71b154fb52155ac9f028caea5954a6303213